

RPS Subcommittee Meeting #5

12.02.21

Attendees: Karl Lewis, John Guttridge, Luca Maurer, Ducson Nguyen, Deanna Carrithers, Tracie Keesee, Emma Decker, Richard Brady, Alan Karasin

- [REDACTED]
 - Reviewing the report and listening into the conversation one of the questions that came up
 - How the data was collected and how accurate it reflected the time on call
 - How that information is recorded now
 - How does CAD system get on the call
- [REDACTED]
 - If you call 911 or its not an emergency and you decide not to use 911 you use police number to dispatcher
 - That creates the incident in itself before the PD is even invovled
 - When dispatch unit to go to call - unit is automatically assigned to that event
 - They are assigned at that time until they sign off from that call - multiple units are recorded as well
 - The incident itself - the reactive part of the workload is one of the better data out there
 - Sometimes there are gaps - times are not fully for bookings etc.
 - Handling time and actual event are accounted for
 - Uncommitted time
 - Visibility time - community, randomly patrolling or problem areas
 - Proactive activity - traffic stops, engaged with someone in the community
 - Activities that come out of proactive time
 - This info is often not captured
 - It does not change the proactivity number - 60-70% depending on hours
 - Important on proactive side
 - Srgt. are important
 - It should be planned not random - thefts in an area, accidents in an area
 - Should record that time for total utilization
 - Basic conclusion - for amount of calls of service is not in question
- [REDACTED]
 - There may be discrepancy in proactive
 - Lack of data for ancillary time and planning scheduling for proactive time
- [REDACTED]
 - Ratios are not unusual
- [REDACTED]
 - If amount of proactive time and level of recording of proactive time
 - [REDACTED] most do a poor job in a strategically recording

- Smaller community with more proactive time - staff time that is out there that is not accounted for
 - It should be directed and measured in some way as best as you can
- [REDACTED]
 - Are there places that you could direct us to that do a good job
- [REDACTED]
 - CAD vendor Centerpoint to develop an onscreen button when they are involved in an officer initiated activity there is a button you can push
 - A written log is used as well - but not as accurate
 - Best thing that is done is that agency by policy ask officers when involved in proactive activity - to notify dispatch
 - Performance management, officer safety, and accountability
- [REDACTED]
 - [REDACTED] - any sense of law enforcement engaging in never ending paper trail
- [REDACTED]
 - Range of PD's
 - Agency that get - transparency, accountability, and community are important
 - Do everything to record use of time & others are slower and bit defensive
 - Traditional operation - community groups and consultants are working to get them to understand
- Tracie
 - When you talk about collecting data- officers say that they don't have time for
 - Other than button and calling dispatch
 - What works to collect different data sets- examples
- [REDACTED]
 - You dont have control over all of this
 - The report that is owned by PO
 - Duplicate reports for arrests
 - A long term fix
 - Reactive time vs. proactive time is not effected by this
- [REDACTED]
 - Looking at call diversion section of the report
 - 2600 of the calls could be diverted to civilian response
 - Would that reduce PO work load by 22%
- [REDACTED]
 - A dip in number in PO initiated events
- [REDACTED]
 - 2020 is not a good year to compare to
 - Reluctance to be proactive
- [REDACTED]
 - Violent crime is up in the nation- crime rates
 - If the reluctance is related
- [REDACTED]

- Would have to look for a longer period of time
- Tracie
 - [REDACTED] will you come back? In the future
 - [REDACTED] absolutely
- [REDACTED]
 - Spillman
 - Top level - spillman is a county led system
 - Specific of can or cant do they would be the ones to reach out to
 - 911 and record management system- CAD
 - Prior to Spill man 2009/10
 - SJS - State justice system
 - RMS but not directly tied to 911
 - Prior - Ithaca had own 911 dispatch
 - Calls can be transferred to a different center as needed
- Tracie
 - Report in - name address and date of birth and what CAD brings in
- [REDACTED]
 - Specifically - community shared data addressing and name
 - Witness, pulled over, arrested
 - Any involvement in anyway
 - Record can be enhanced through CAD or on own with pistol permit, arms issue, safety issue for officer or social service- gov agency, high level information - top level warning
 - Be aware of arms at residence
 - CAD- start off shared, don't know what agency needs to be called in
 - One agency call - disturbance and then turns into shots fired - multiple agency will then apply
 - Separating out- report follow up or investigation
 - Noise issue on my block
 - Officer fills in CAD data
 - Enroute- arrive at scene - finish
 - Radio codes
 - Building - what is going on in next steps, continues for days or week
 - Agency based
 - CAD is still available - agency owns the incidence
 - Data is connected by call number
 - The shared service agreement that yes data is in shared database- access to common items
 - We don't go through your data or share with anyone else
 - Gun licenses are county issued, they add it to my name record in spillman
 - Anyone who sees record in spillman - pulled over in the car
 - That will only be in Tompkins County - but want to verify in county
 - Agency in the county
 - Name record is shared throughout

- Agency specific reports - everything is fully on computers
- Crime mapping feature - color coded view based upon data, geocoded at the time (4-5 years ago)
 - It was not built that multi agencies could use it - looking at CAD and reporting data
 - Sheriff's Office - but could not do because we have chosen to separate data out
 - Everything is modular in Spillman
 - Officer can access on their phone instead of in the car - that is a new modular
 - Can be more modular
- Do you not collect demographic information
 - No they do not
 - That is why we have a standardization of data
- Need you back next week - next thursday ██████
 - What modules are
 - What is collected and what is not collected
 - Food for thought
 - Since RMS is tied to CAD
 - considering , what if they were to use something else, then you are pulling yourself off CAD system too
 - County wide change or doing own 911 center like cornell