



2021 Program Report Card: Mentoring Supports

Achieving Youth Results (AYR) Goal:

Our community will provide children, youth, and families with healthy, safe, and thriving environments.

Program: One to One Big Brothers/ Big Sisters

Agency: Ithaca Youth Bureau

CLIENTS:

Children between the ages of 6-14

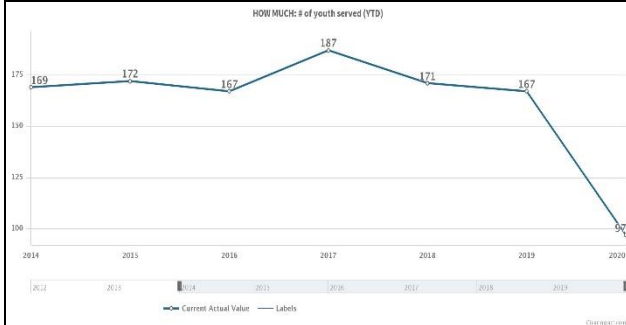
PARTNERS:

Cornell University and Ithaca College BBBS student clubs/groups, school counselors and family liaisons, volunteer mentors, families/schools, BBBS of America, Common Council & City Government, community organizations.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES

HOW MUCH:

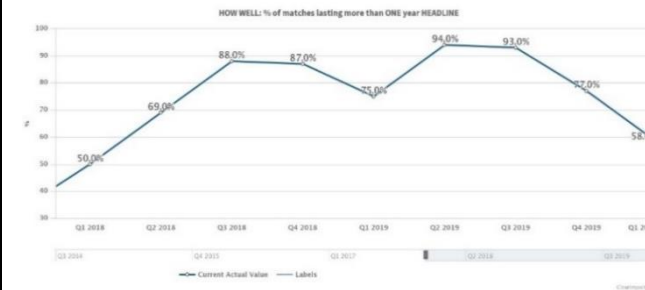
97 Youth*



*Youth served in 2020.

HOW WELL:

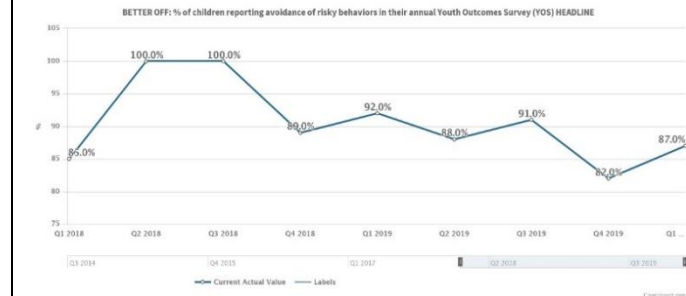
58%*



*In Q1 of 2020. Data for 2021 was not available.

BETTER OFF:

87%*



*In Q1 of 2020. Data for 2021 was not available.

THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – Staffing furloughs and the impacts of COVID-19 resulted in all matches being temporarily suspended in Q3 of 2020. Upon return in Q4 2020 and throughout 2021, the program has entirely rebuilt its list of active matches, volunteers, and waitlist of participants. The forecast for 2021 is 50-55 total matches, with the goal for 2022 to serve a minimum of 100 youth in 1:1 mentoring matches.

GRAPH 2: % of matches lasting more than ONE year – The closing of all matches due to staffing furloughs and impacts of COVID-19 has heavily affected all data regarding match retention. All matches restarted in Q4 of 2020, which will begin as baseline data for match retention. New data on match retention will be difficult to measure for at least one year. It is forecasted that the match retention rate will remain consistently high as in previous years, which is well above national estimates.

GRAPH 3: % of children reporting avoidance of risky behaviors in their annual Youth Outcomes Survey – All matches restarted in early 2021. As matches reach their one-year anniversary, data will again be provided on this measure.

AGENCY ACTION PLAN TO "TURN THE CURVE"

2022 Action Plan

HOW MUCH

- Yard Signs
- Word of Mouth
- Community Events

HOW WELL

- Personal attention from Match Support Specialists.
- Ongoing stewardship of matches, including celebration of milestones and accomplishments.
- Clear expectations upfront for mentors and families.

BETTER OFF

- Focus entirely on the single biggest predictor of positive outcomes – the length and consistency of matches.

2021 Action Plan & Status

HOW MUCH

- Methodically consuming current best practice information to develop safe and effective strategies for both in-person and virtual mentoring. ↑ **Accomplished**
- Changing and adapting to the new environment and creating a program that can adapt to future unpredictable changes and events. ↔ **In process with success to date**

HOW WELL

- Ensure complete understanding from all match parties regarding expectations and requirements of program. Matches that start off well have a greater chance of making it to the full year and beyond. ↑ **Accomplished**

BETTER OFF

- Focus entirely on the single biggest predictor of positive outcomes – the length and consistency of matches. ↑ **Accomplished and ongoing**