

TOMPKINS COUNTY WORKFORCE DEVELOPMENT BOARD

May 19, 2020

8:30 A.M.

Zoom Platform

PRESENT: S. Pronti, M. Abdelrehim, A. Bishop, D. Burrows, J. Cometti, L. Dillon, B. Forrest, A. Iles, K. Kephart, P. Levesque, H. McDaniel, J. Sammons, K. Shanks-Booth

EXCUSED: K. Franzese, J. Lance, K. Kersey, J. Matteson, O. Montague, D. Pruitt, J. Tavares

EX-OFFICIO: J. Mouillesseaux

GUESTS: C. Whitmore, Tompkins Cortland Community College

STAFF: N. Branosky, D. Achilles, S. Alvord

CALL TO ORDER

Chairman Pronti called the meeting to order at 8:39 a.m.

BOARD ACTION ITEMS

APPROVAL OF MINUTES – April 28, 2020

It was moved by Mr. Bishop seconded by Mr. Levesque and unanimously adopted by voice vote of members present to approve the minutes of April 28, 2020 as written.

APPROVAL OF TWFNY – E-SIGNATURE POLICY AND TCWDB SERVICE DELIVERY METHODS POLICY

Ms. Mouillesseaux reviewed the TWFNY – E-signature and TCWDB Service Delivery Methods Policy and the purpose of these policies. The two policies help in the service delivery needs to youth and adults to meet funding, program and fiscal monitoring requirements. The E-signature policy is for handling signatures virtually for youth and adults to sign off on required paperwork.

It was Moved by Mr. Sammons seconded by Mr. Levesque and unanimously adopted by voice vote of members present to approve the TWFNY – E-Signature policy and TCWDB Service Delivery Methods Policy.

WDB DIRECTOR UPDATE

Ms. Branosky provided an overview presentation on the impact of COVID-19 on Tompkins County economy with statistics and strategies for businesses and employees. Ms. Branosky let the board know that being 1 of 550 Workforce Boards there are two variables, continuing to manage furloughs and taking steps to reopen each State/County economy.

INDUSTRY BRIEFING

Mr. Abdelrehim, General Manager of Homewood Suites, by Hilton Ithaca reported what all businesses are facing and how COVID-19 has reshaped the hospitality industry. Homewood Suites has reduced from 50 to 8 staff at this time. It is a time when industries have to increase learning curves for staff and customers to ways of the future. Safety is a concern for both staff and customers and is the key priority for the hospitality industry.

Ms. McDaniel arrived 9:06 a.m.

CAREER CENTER UPDATE

Ms. Mouillesseaux provided a presentation on Office of Employment and Training and NYS Dept of Labor staff flexibility and working together remotely. Ms. Mouillesseaux reported OET staff are providing support to the local community by holding training sessions for employees to navigate the unemployment system. The Office of Employment and Training staff are moving forward with the Summer Youth Employment Program that will likely be the only option for youth in the community. Ms. Mouillesseaux is hoping to recruit up to 150 youth for this program.

COMMITTEE REPORTS

EXECUTIVE COMMITTEE

Mr. Pronti reported the Committee is focusing on the same discussions the full Workforce Board is having: unemployment and reopening plans. The Committee has also considered financial statements today and they will look in the future.

ONE STOP OPERATIONS COMMITTEE

Mr. Bishop reported the Committee focused on how willing Office of Employment and Training staff are to help customers. The committee reviewed the 1st quarter customer satisfaction survey that ended with the start of COVID-19. Numbers reported look good but need to look at new ways to have customers fill out surveys. The Office of Employment and Training are on track for recertification with the State.

GOVERNANCE AND MEMBERSHIP COMMITTEE

Mr. Burrows reported the Committee has contacted board members who have expiring terms, and all have agreed to be reappointed. The two business vacancies have been filled and will be announced once Ms. Branosky has had a chance to meet with them for orientation and fill out paperwork for appointment to the board.

TREASURE'S REPORT

Ms. Iles reviewed the Board's 3rd quarter financial reports. The expenditures are below the 75% due to the money budgeted for the Deputy Director position, which has not been filled. Ms. Branosky reported that the Deputy Director position search has not moved forward but will shortly. Revenue is low due to February extension and March the State had a black out period. Office of Employment and Training financial report is on target.

ADJOURNMENT

The meeting adjourned at 9:59 a.m.



RESOLUTION NO. j
(ID # 9377)

NOT ON AGENDA (Submitted by Legislator Koreman)

Resolution Condemning the Killing of George Floyd and the Institutional Racism Which Permeates Our Society

WHEREAS, the Tompkins County Legislature cannot stay silent when Black people across our nation continue to ‘die in police custody’ and when ‘sleeping, jogging, and birding while Black’ is criminalized and people of all races take to the streets in protest, and

WHEREAS, we condemn the killings of George Floyd, Breonna Taylor and Ahmaud Arbery, just a few of the many unarmed African Americans we have lost this year. We denounce the terrorization of Christian Cooper this week in New York City’s Central Park, and

WHEREAS, these contemporary acts of police brutality, vigilantism and the criminalization of Black men and women reflect historic patterns of institutional racism that prohibit equity and opportunity for African Americans, and

WHEREAS, although progress has been made, there remains much unfinished business in the pursuit of racial equity and justice. The historic and current realities of racism represent a singular, persistent stream of brutal oppressive force that has yet to be mitigated, and

WHEREAS, the confluence of these recent events stands in bold relief against the backdrop of a global pandemic that has claimed over 100,000 American lives. COVID-19 lays bare glaring health and social disparities affecting Black people, and

WHEREAS, not only do these disparities drive cumulative disadvantage for Black men, Black women, Black families and Black communities, the social poison of racism also has a negative impact on the overall health and well-being of American society at large, and

WHEREAS, as a public health crisis, the illness of racism must be confronted not only by its victims but by persons of goodwill of all backgrounds, and

WHEREAS, Tompkins County, including our Workforce, Diversity and Inclusion Committee and our Human Rights Office, is committed to combating racism by working with African American and other regional stakeholders interested in creating a more just and equal community, now therefore be it

RESOLVED, That, we, the Tompkins County Legislature, pledge to continue to promote awareness, understanding, constructive dialog and education regarding diversity,

RESOLVED, further, That we pledge to adhere to zero tolerance for expressions of discrimination, bias, harassment, or negative stereotyping towards any person or group.

SEQR ACTION: TYPE II-26

Tompkins County Workforce Development Board Alternative Methods of Service Delivery Policy

Purpose:

The following is to provide guidance for all Tompkins Workforce New York Adult and Youth Program Staff on various methods of appropriate service delivery.

Background:

Per TEGL 19-16, WIOA provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The workforce system delivers career and training services at the nation's nearly 2,500 American Job Centers. The Adult, Dislocated Worker, and Youth programs provide training and employment services in the American Job Center network and are required partners under the law. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused American Job Center network that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

As such, the Tompkins County Workforce Development Board seeks to establish guidance on approved methods of service delivery for the TWFNY Adult and Youth Program staff to follow in order to improve access to services, enhance linkages to community partners and promote the reduction of barriers for participants, in particular for circumstances where in-person delivery of service is unable to be conducted.

Personal interaction with a trained staff person is the preferred method of service delivery for Tompkins WDB programs. However, when in-person contact is not able to be conducted, other methods of service delivery will be considered acceptable, upon approval by the TWFNY Youth Program Coordinator and/or the Office of Employment & Training (OET) Director.

The use of telephone, electronic mail, internet-based instant messaging, mobile phone texting, and internet-based video conferencing for providing services to program participants must not be used by the services provider as the sole or primary means of service delivery to the participants while operating under normal circumstances. The purpose of these types of service delivery options is to allow the service provider some flexibility in service delivery options, particularly under circumstances that would dramatically limit / prohibit in-person interactions between participants and staff.

Procedure:

A qualifying service must be provided to the enrolled participant at least once every 90 days. Further, In-person service delivery gaps may not exceed 180 days without approval of the Tompkins WFNY Youth Program Coordinator/OET Director.

Methods of obtaining required signatures must be conducted in accordance with the Tompkins Workforce Development Board Electronic Signature policy.

1. In-person

- a) Face-to-face contact by trained staff from the youth provider/adult program is the preferred method of service delivery.
- b) In-person staff assisted services **require an OSOS data entry** outlining the type of service and results of the interaction. It is important to note that action verbs, specifically related to one of the above criteria, should be used in ALL OSOS entries.
 - i. An example would be - "Staff met with the participant at the job site during the second week of unsubsidized employment. Staff met with employer to determine progress. Based upon this information, Staff counseled the participant on reporting to work on time and appropriate attire. Staff recommended that the participant take advantage of the travel vouchers available at the One Stop." The SENSE model for comments is required for all comments in OSOS.

2. Telephone

- a) Staff assisted services delivered via telephone may be used in place of face-to-face contact when the situation demands and **upon approval** by the Tompkins WFNY Youth Program Coordinator / OET Director. This method must not be the sole method of service delivery, nor should it be used for periods of time of more than 180 days between face-to-face contact unless approved by the Tompkins WFNY Youth Program Coordinator / OET Director.
- b) If staff does not receive response from the participant in return, alternate methods of contact should be attempted, and OSOS case notes should be used to record and reflect all attempts at contact.
- c) Staff assisted services delivered via telephone **require an OSOS data entry** outlining the type of service and results of the interaction. It is important to note that action verbs, specifically related to one of the above criteria, should be used in ALL OSOS entries.
 - i. An example would be - "Staff was unable to meet with participant due to scheduling difficulties. Staff contacted the participant via telephone to determine the participant's academic progress. After completing a brief assessment based on recent grades and skills obtained in the vocational program, Staff counseled the participant on the importance of the TASC to one's future career choice, specifically the youth's stated hope of obtaining employment after graduation. Staff recommended that the customer visit the One Stop as representatives from several local employers will be doing

open interviews next week.”

3. **Electronic Mail (Email)**

- a) Staff assisted services delivered via email may be used in place of face-to-face contact when the situation demands and **upon approval** by the Tompkins WFNY Youth Program Coordinator / OET Director. This method must not be the sole method of service delivery, nor should it be used for periods of time of more than 180 days between face-to-face contact unless approved by the Tompkins WFNY Youth Program Coordinator / OET Director. Additionally, there may not be gaps of more than two business days between contacts between the emails to demonstrate continuity of the service delivery.
- b) If staff does not receive response from the participant in return, alternate methods of contact should be attempted, and OSOS case notes should be used to record and reflect all attempts at contact.
- c) Staff assisted services delivered via email **require a hard-copy printout** of the email string be filed in the case notes, as well as an **OSOS data entry** summarizing the type of service and results of the interaction. It is important to note that action verbs, specifically related to one of the above criteria, should be used in ALL OSOS entries.
 - i. An example would be –“12/5/06 Staff was unable to meet with the participant due to scheduling difficulties. Staff contacted the participant via email to discuss the participant’s mentoring success. The participant has been paired with a new mentor for three months now. Staff had received comments from the mentor outlining outstanding issues. Staff requested a brief self-assessment from the participant (copy of email in file.) Staff to follow-up upon receipt. 12/7/06 Received self-assessment back from the participant via email, emailed thoughts back (counseled) based upon initial review and set meeting date to go over the results (copy of emails in file.)”

4. **Internet-based Instant Messenger (IM)**

- a) Staff assisted services delivered via IM may be used in place of face-to-face contact when the situation demands, and **upon approval** by the Tompkins WFNY Youth Program Coordinator / OET Director. This method must not be the sole method of service delivery, nor should it be used for periods of time of more than 180 days between face-to-face contact unless approved by the Tompkins WFNY Youth Program Coordinator / OET Director.
- b) If staff does not receive response from the participant in return, alternate methods of contact should be attempted, and OSOS case notes should be used to record and reflect all attempts at contact.
- c) Staff assisted services delivered via IM **require a hard-copy printout** of the IM string be filed in the case notes, as well as an **OSOS data entry**

summarizing the type of service and results of the interaction. It is important to note that action verbs, specifically related to one of the above criteria, should be used in ALL OSOS entries.

- i. An example would be - Staff was unable to meet with participant due to COVID-19 related circumstances. Staff contacted the participant via Instant Messenger services to provide a job referral. Staff referred the participant to a job opening at the local convenience store, as well as emailed the adjusted copy of the participant's recent resume revisions. Common interview questions were discussed as well as appropriate dress for an interview."

5. Texting via Mobile Phone

a.) Staff assisted services delivered via texting may be used in place of face-to-face contact when the situation demands and **upon approval** by the Tompkins WFN Youth Program Coordinator / OET Director. This method must not be the sole method of service delivery, nor should it be used for periods of time of more than 180 days between face-to-face contact unless approved by the Tompkins WFN Youth Program Coordinator / OET Director.

b.) If staff does not receive response from the participant in return, alternate methods of contact should be attempted, and OSOS case notes should be used to record and reflect all attempts at contact.

c.) Staff assisted services delivered via texting **requires a hard-copy printout** of the texting string be filed in the case notes, as well as an **OSOS data entry** summarizing the type of service and results of the interaction. It is important to note that action verbs, specifically related to one of the above criteria, should be used in ALL OSOS entries.

- i. An example would be - Staff was unable to meet with the participant due to scheduling difficulties. Staff contacted the participant via text to provide a job referral. Staff referred the participant to a job opening at the local convenience store, as well as emailed the adjusted copy of the participant's recent resume revisions. Common interview questions were discussed as well as appropriate dress for an interview."

6. Internet-based Video conferencing

- a) This method of contact should be documented the same as a telephone conversation, unless a transcript is available. If the transcript is available, documentation should follow IM guidelines.
- b) This method of contact may be used as a method of service delivery and provision of education / training in the absence of in-person contact, and **upon approval** by the Tompkins WFN Youth Program Coordinator / OET Director.



Tompkins Workforce New York Electronic Signature Policy

This policy provides guidelines for the adoption and use of electronic signatures. Electronic signatures can be obtained and used for:

- Tompkins Workforce New York approved and initiated documents
- Vendor or other agency-initiated documents
- And if funder allows, forms used to conduct the business of a contract with Tompkins Workforce New York

Types of documents can include but are not limited to:

- **Personnel / Human Resources Documents.** New employee on-boarding documentation, time off requests, time sheets, mileage reimbursement requests, job description review, annual reviews, etc.
- **Fiscal Documents.** Vendor agreements and contracts, authorizations for funding, etc.
- **Program Documents for Adult, Dislocated Worker and Youth programs.** Applications, in-take and eligibility documents, data validation documents and attestations, registration forms, on-going case management and program forms such as Individualized Employment Plans or Individualized Service Strategy, Work Experience / Worksite Agreements, Training Outlines, etc.
- **Business Services Documents.** Customized training, Transitional Jobs agreements and On the Job Training (OJT) contracts and related contract implementation / execution documents, other contracts, due diligence-related documentation, etc.

Authorization to initiate an electronic signature or to use electronic signature software is given by the Tompkins Workforce New York Executive Director or Designee and is contingent upon the nature of a person's job duties as well as a person's compliance with this policy. All activity with the use of this policy as well as document storage must also comply with the Tompkins Workforce New York's PII Policy. All documents must be available in print for review by local, state and/or federal auditors and/or monitors.

Positions that may initiate obtaining electronic signatures may include but are not limited to Tompkins Workforce New York Board and Administrative Staff, Tompkins Workforce New York Program Staff, Tompkins Workforce New York Program Staff assigned to specialized contracts or grants as approved by funder, and Tompkins Workforce New York contractor staff.

The Electronic Signature software of Cloud application used must minimally combine a single

electronic authentication method with a secure process that delivers an audit trail along with the final document.

May 19, 2020: Submitted for Tompkins County Workforce Development Board Approval

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities

**Tompkins County Workforce Development Board
Budget Statement
31-Mar-20**

75% of yr.

	Budget	Mar-20	YTD	Balance	YTD % of Budget
Expenditures					
Staff Wage	154,000	16,218.40	102,467.86	51,532.14	67%
Fringe	73,775	7,762.13	48,193.07	25,581.93	65%
Rent/Taxes	13,650	1,128.03	10,152.27	3,497.73	74%
Professional Services	3,500	0.00	0.00	3,500.00	0%
Office Supplies	600	74.15	263.74	336.26	44%
Office Furniture	0	0.00	0.00	0.00	0%
Heat/Electric	800	0.00	306.46	493.54	38%
Software/Hardware	3,500	112.98	645.98	2,854.02	0%
Computer Equipment	1,750	0.00	2,767.03	(1,017.03)	0%
Postage	50	0.00	0.00	50.00	0%
Travel Training	6,500	1,614.80	4,268.05	2,231.95	66%
Local Travel	250	0.00	176.85	73.15	71%
Phone	1,600	0.00	891.87	708.13	56%
Membership Dues	4,750	0.00	0.00	4,750.00	0%
Sub Contracts	1,648,429	62,508.42	1,063,676.89	584,752.11	65%
IT Services	600	0.00	0.00	600.00	0%
Special Events	2,000	0.00	0.00	2,000.00	0%
Advertising	400	99.32	99.32	300.68	25%
Program Expenses	7,000	3,000.00	5,845.95	1,154.05	84%
Printing	200	0.00	53.81	146.19	0%
Meeting Expenses (Food, Supplies & Meeting Space)	1,000	44.93	352.17	647.83	35%
Total Expenditures	1,924,354	92,563.16	1,240,161.32	684,192.68	64%

	Budget	Mar-20	YTD	Balance	YTD % of Budget
Revenue					
WIOA Admin	74,233	8,150.50	38,138.48	36,094.52	51%
WIOA Adult	239,558	10,486.52	98,060.41	141,497.59	41%
WIOA Dislocated Worker	101,985	4,962.83	40,104.49	61,880.51	39%
WIOA Youth	399,674	55,212.07	270,457.45	129,216.55	68%
Disability Employment Initiative (RFMH)	50,064	0.00	32,228.40	17,835.60	64%
DEI Grant Round 8	395,000	24,325.19	110,843.32	284,156.68	28%
SYEP	414,184	0.00	410,571.00	3,613.00	99%
County	128,181	0.00	42,525.90	85,655.10	33%
Tourism	3,475	0.00	7,630.00	0.00	220%
TET-NDWG	98,000	12,209.70	49,995.13	48,004.87	0%
Misc	0	0.00	0.00	0.00	0%
Ticket to Work	20,000	0.00	10,976.55	9,023.45	55%
Total Revenue	1,924,354	115,346.81	1,111,531.13	816,977.87	58%

*All Expenditures and Revenue are recorded on a cash basis and as such records may show a shortfall or surplus.
This is not an operating expense concern.

**Tompkins County Office of Employment and Training
Budget Statement
31-Mar-20**

	Budget	YTD	Balance	*YTD % Budget
Expenditures				
Staff Wage	262,185	163912.60	98,272.40	63%
Fringe	117,568	75384.10	42,183.90	64%
Rent/Taxes	11,000	8114.18	2,885.82	74%
Copier Contract	600	632.18	(32.18)	105%
Phone Maintenance	825	77.68	747.32	9%
Office Supplies	375	258.25	116.75	69%
Postage	300	99.68	200.32	33%
Travel Training	3,900	589.27	3,310.73	15%
Local Travel	2,100	1494.83	605.17	71%
Phone	5,400	2972.60	2,427.40	55%
Membership Dues	225	0.00	225.00	0%
Books, Subscriptions & Periodicals	150	90.85	59.15	61%
Advertising		0.00	0.00	0%
Computer Software/Hardware	1,500	54.84	1,445.16	4%
IT Services	1,250	0.00	1,250.00	0%
Printing	550	208.29	341.71	38%
Supportive Services	22,000	10599.78	11,400.22	48%
Youth Incentives	5,000	0.00	5,000.00	0%
E-Learning	0	0.00	0.00	0%
Tuition	116,760	52888.28	63,871.72	45%
OJT	25,000	0.00	25,000.00	0%
Participant Wages	108,050	106029.07	2,020.93	98%
Participant Fringe	10,805	11133.60	(328.60)	103%
Total Expenditures	695,543	434,540.08	261,002.92	62%

75.00% of the program year completed

Tompkins County

Workforce Development Board and
Office of Employment and Training



Natalie Branosky

Director, Workforce Development Board

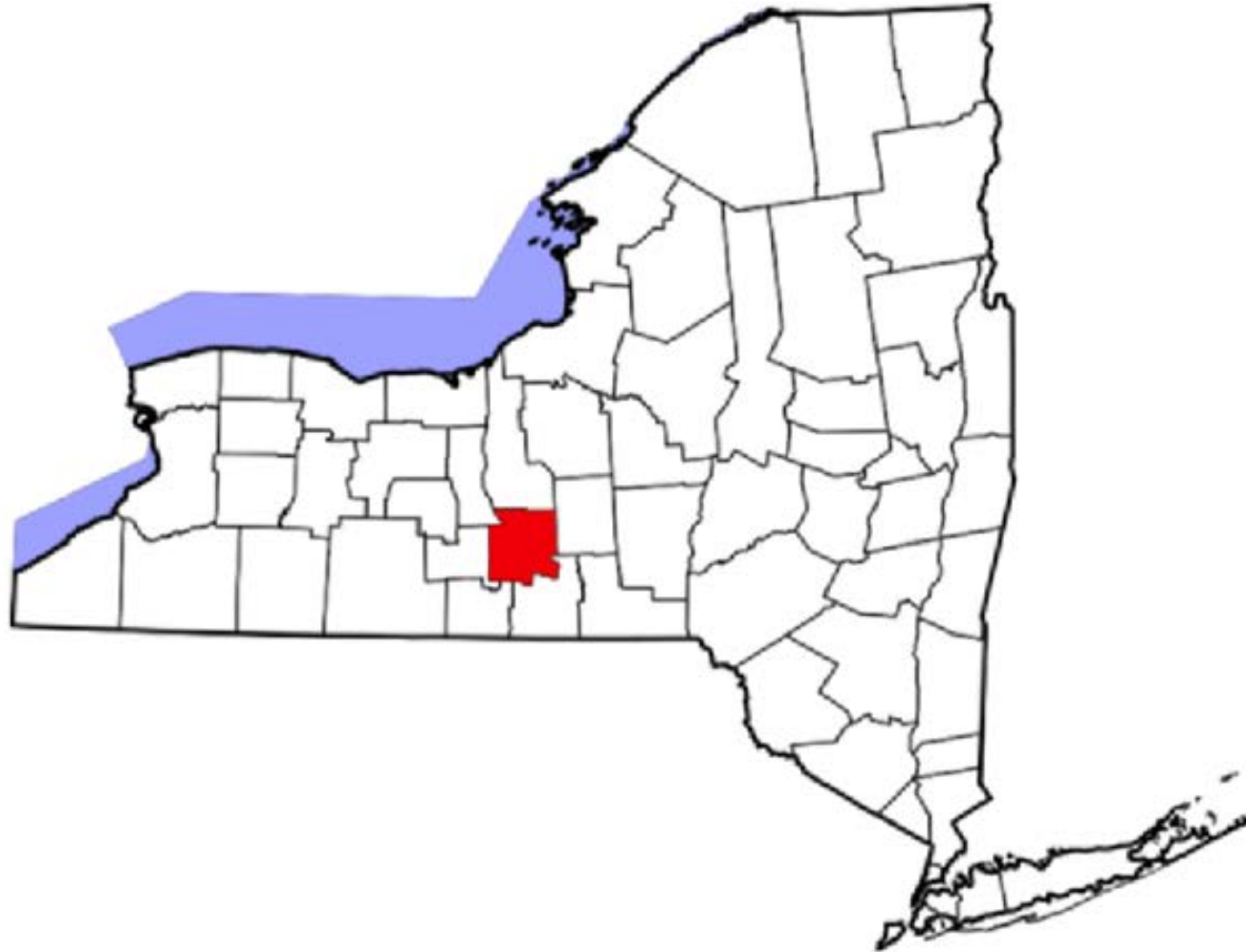
We are 1 of 550 Workforce Boards



We are 1 of 550 Workforce Boards



We are 1 of 550 Workforce Boards

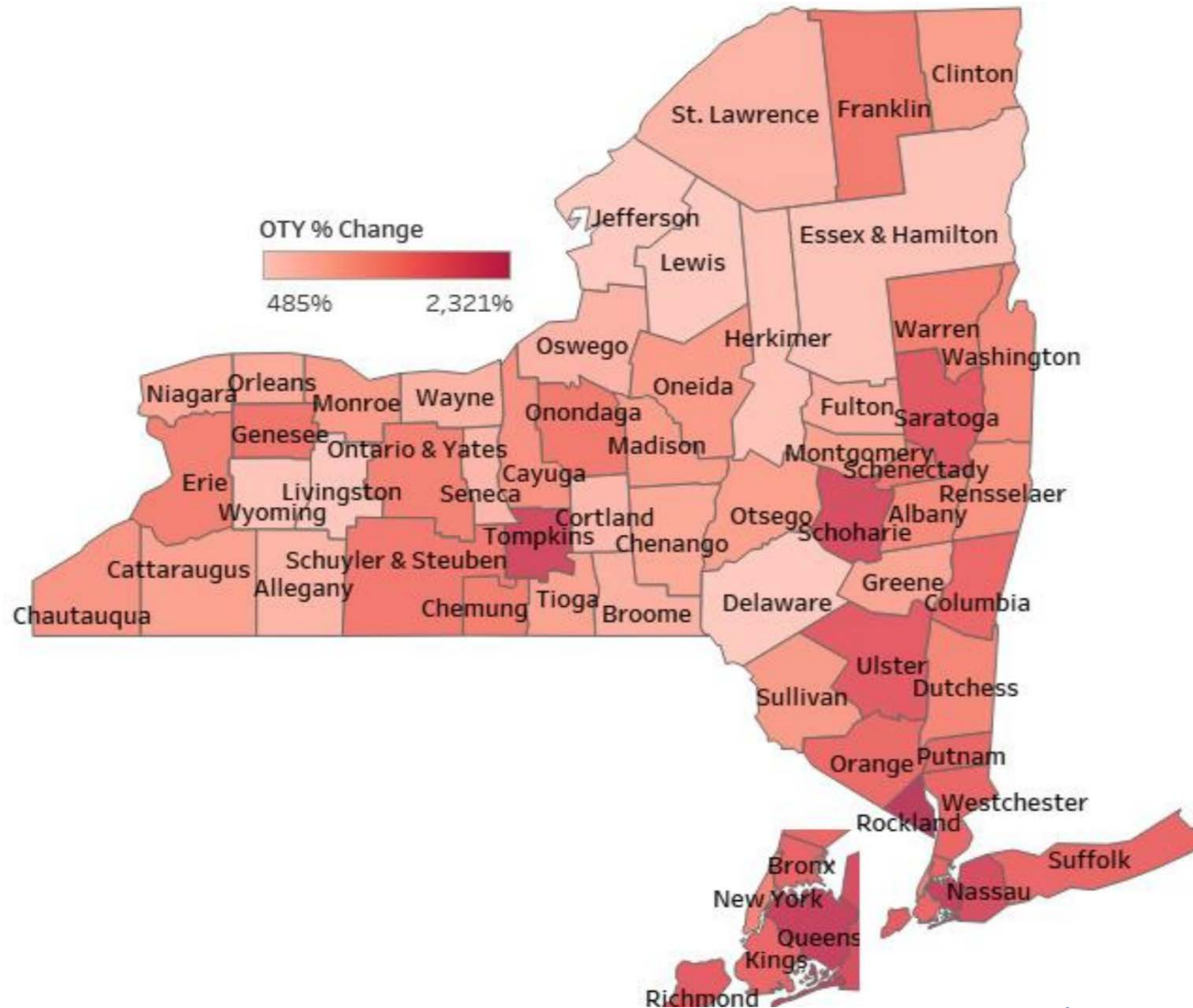


Our Statistics

- Executive Orders: "...all non-essential businesses statewide must close in-office personnel functions effective at 8pm on Sunday, March 22"
- Empire State Development's decisions
- Initial Unemployment Claims

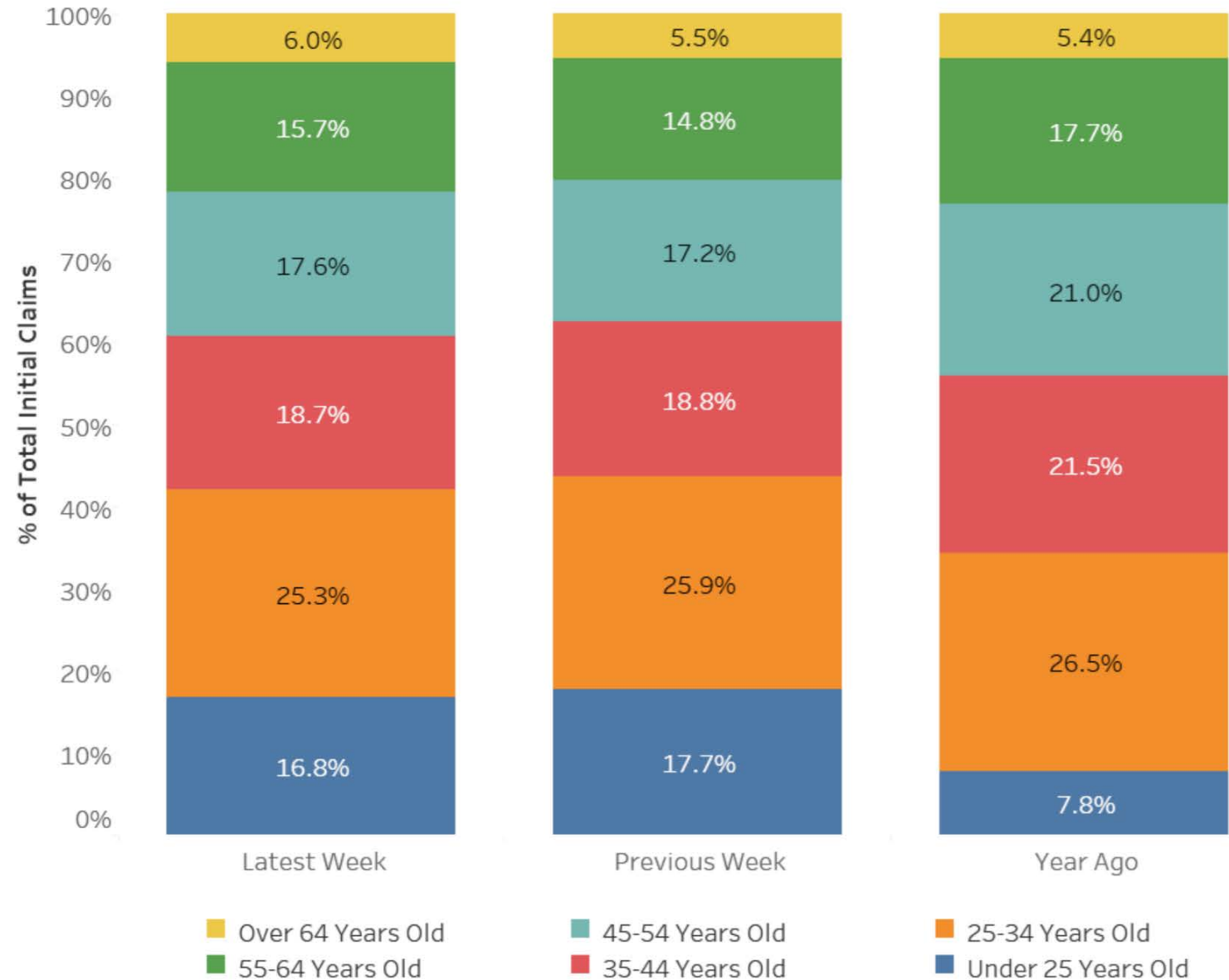
WEEK	CLAIMS
March 21	263
March 28	1,486
April 4	1,075
April 11	974
April 18	496
April 25	608
May 2	521
May 9	648
May 16	663
May 23	591
May 30	289
TOTAL	7,614

This time last year... (5/9/20)



Initial Claims by Age Group New York State, Week Ending 5/9/2020

Last in,
first out...



Strategies for Businesses

- **The Shared Work Program*** of New York State
- Call 518-549-0496 (information) or 518-457-2635 (determination). Email sharedworkinfo@labor.ny.gov
- Payments based on 1st day of certification, approved within 1 week. *Note: **Ask to be expedited**
- Payments **INCLUDE** \$600 additional weekly “booster” for these workers
- *ADVISING:* Keep your workforce connected to health insurance and retirement plans.

Strategies for Employees

- Unemployment Insurance (UI)
- Pandemic Unemployment Assistance (PUA) for **self-employed and gig workers**
- \$600 weekly “booster”: This goes to ALL recipients of UI and PUA, **whether unemployed, in Shared Work, partially unemployed, temporary layoff, permanent layoff**
- Federal + State-funded workforce programs: we continue to deliver training components virtually, so please inquire!
- Call the Career Center at (607) 272-7570. Listen to the greeting, leave a message, you’ll receive a call-back within 24 hours.

Strategies for Both



- Our message to “newly available” workers: go to the Tompkins Workforce ReDirect at tompkinscountyny.gov/wfny
- 150 Tompkins County businesses have posted 500 positions... a sign of economic resiliency

Industry Briefing: Hospitality

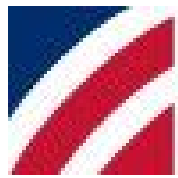
Mohamed Abdelrehim, General Manager
Homewood Suites by Hilton Ithaca



- How to bring the workforce back to a safe working environment
- How the relationship between hospitality worker & customer will change
- Social responsibility and appealing to customers
- The long view: industry trends, the outlook for occupancy rates, events, etc.

Next Steps

- **SOUTHERN TIER:** Design a County-wide (or regional?) re-employment strategy for those at risk of becoming long-term unemployed, drawing on Works Progress Administration (WPA) architecture for a modern, post-COVID economy.
- **STATE + FEDERAL:** Governor has proposed the “Americans First Act” to US Congress. No additional Federal funds to corporations unless they replenish 100% of their workforce.
- **FEDERAL:** NYATEP, urge your US House Members + US Senators to make workforce development a priority in the next Federal Stimulus package. Our TC line:
“Workforce Development is central to Economic Recovery”



National Association
of Workforce Boards

H.R. 6800
Health and Economic Recovery
Omnibus Emergency Solutions
(HEROES) Act

Rep. Nita Lowey (NY)

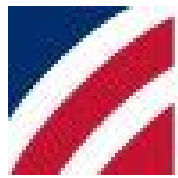
H.R. 6800: The HEROES Act

- The first COVID-19 response legislation to directly address Workforce Innovation and Opportunity Act (WIOA) programs and the workforce development system
- Proposes \$2.04bn to the workforce development system
- Relaxes eligibility requirements WIOA programs
- Gives priority of services in local One-Stops (Career Centers) to those directly impacted by COVID-19 economically, including:

those seeking employment

individuals with barriers to employment

individuals who are unemployed or underemployed



National Association
of Workforce Boards

H.R. 6800
Health and Economic Recovery
Omnibus Emergency Solutions
(HEROES) Act

May 15, 2020 9:24 p.m.

Passed 208 Y / 199 N

Jackie Mouillesseaux-Grube

Career Center Manager Update: COVID-19



Unemployment Insurance (UI) Sessions & HelpSheets Series

- Higher Ed Institutions
- Public Sector
- Scheduled for: Tompkins Chamber, businesses of all sizes

TWO TYPES:

- Train-the-Trainer (for HR/Department Heads/Union Reps)
- Employee-Focused (layoff, furlough, partial, etc)

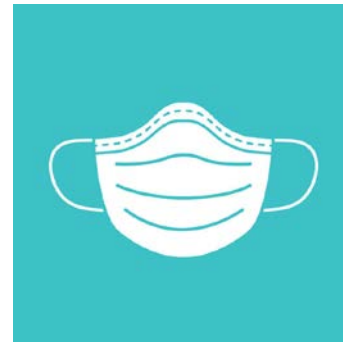
Summer Youth Employment Program (SYEP)

- One of very few summer programs for Youth in the County
- Currently recruiting (150 young people?)
- Job sites -- how to develop these? A 50/50 approach
- Monitoring.....?
- Exploring a no-cost partnership with Coursera -- *FREE* enrolment until September 30, 2020 for on-line courses based on professional and workplace skills, linked to micro-credits and certifications (industry-approved)
- Partnership with FLReUse and others
- More to come...



Career Center Re-Opening

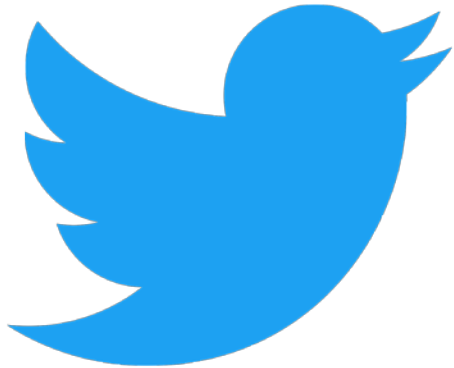
- An “essential business” but.... aligned with Phase 3 (restaurants) → how/when to bring staff back to interface with customers
- NYSDOL is designing a systemic approach for offering virtual services
- Reviewing the floor plans of every Career Center in NYS
- Addressing legal questions about PPE/masks/hand-washing, etc for both customers and staff in a public service environment



Natalie Branosky, Director

Email: nbranosky@tompkins-co.org

Phone: 202 868 0975



Twitter

@WorkforceDBTC

#WkDev #EconDev

