TOMPKINS COUNTY CLERK

2024 Annual Report



Maureen Reynolds, County Clerk

Rachel Graham, Executive Deputy County Clerk
Julie Seely, Deputy County Clerk

www.tompkinscountyny.gov/cclerk www.tompkinscountyny.gov/dmv



Welcome to Ithaca and Tompkins County!

The **Tompkins County Clerk's Office** is located in the Tompkins County Courthouse at 320 N. Tioga St. and the **Department of Motor Vehicles** is conveniently located at 301 Third Street in the Hancock Plaza.

Both offices are known for our fast-moving lines, quick turnaround of documents, friendly and helpful staff, and ease of access – either in person or online. Our goal is to provide excellent service to our customers.

- Need a copy of your deed?
- Renewing your driver's license?
- Transferring a pistol permit?
- Planning to travel abroad and need a passport?
- Need a notary?
- Registering a vehicle?
- Starting a business?
- Have a question about court records?
- Researching your family history?

How may we help you?



County Clerk Staff:

Maureen Reynolds, County Clerk

Rachel Graham, Executive Deputy County Clerk

- **R. Genung**, Administrative Recording Clerk
- D. Cowles, Senior Recording Clerk
- K. Porter, Senior Recording Clerk
- K. Searles, Senior Recording Clerk
- J. Chevallard, Recording Clerk
- P. Moreno, Recording Clerk
- N. Ferriss, Admin Assistant 1

320 N Tioga St, Ithaca, NY



DMV Staff:

Julie Seely, Deputy County Clerk

- J. Trabucco, Head Motor Vehicle Examiner
- **B. Sipes,** Principal Motor Vehicle Examiner
- **B. Coty,** Senior Motor Vehicle Examiner
- R. Anderson, Motor Vehicle Examiner
- B. Bradford, Motor Vehicle Examiner
- N. Davis, Motor Vehicle Examiner
- D. Grover, Motor Vehicle Examiner
- L. Simoens, Motor Vehicle Examiner
- C. Wright, Motor Vehicle Examiner

301 Third St, Ithaca, NY

COUNTY CLERK/DMV

2024

Our mission is to provide exceptional customer service for the public, be it at DMV or the County Clerk's Office, while generating revenue for the County in order to reduce the property tax burden.

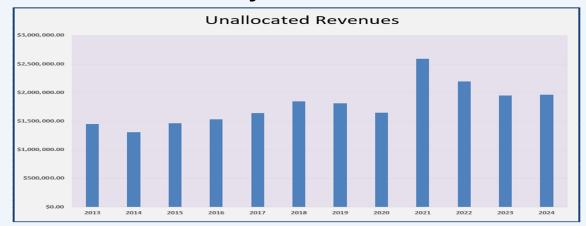


- Fees for the County's Unallocated Revenues in the amount of \$1,964,459 (\$949,510) of which is from the transfer tax fee).
- \$393,646 in reimbursement from the state for expenses incurred for processing mortgages.
- ♦ \$7,593 for the records management department through a per document fee.
- DWI fines for STOP DWI in the amount of \$13,133.
- ♦ \$2,127,873 in mortgage tax for all of the towns, villages & City of Ithaca.
- ♦ \$890,245 in mortgage tax for TCAT.
- ♦ \$157,102 in mortgage tax for Tompkins County.
- \$3,478,941 in fees & taxes for different state departments (Dept. of State, SONYMA, Dept. of Taxation & Finance, NYS ORPS, & Office of Court Administration).

DMV Fees Collected:

- \$426,478 in clerk's retention fees.
- ♦ \$136,938 in motor vehicle use fee.
- ♦ \$1,874,829 in sales tax for the state.
- ♦ \$3,968,045 in DMV fees for the state.
- ♦ \$338,723 in DMV use fee for the county.
- \$184,348 in internet sharing revenue.

2024 County Clerk Revenues



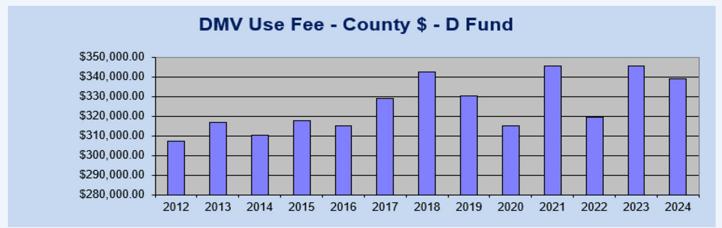




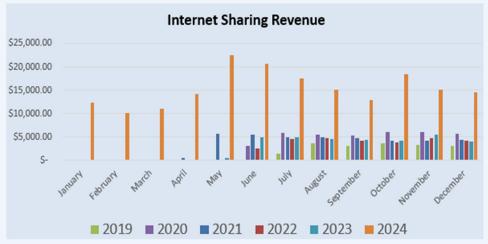


2024 DMV Revenues









TOMPKINS COUNTY CLERK

2024 HIGHLIGHTS

In 2024, we held 2 naturalization ceremonies and welcomed 67 new citizens to Tompkins County.





Assisted 1,044 customers obtain US Passports.







COUNTY CLERK WEBSITE

2024 HIGHLIGHTS

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Have Questions? Chat with Us!

Tompkins County Clerk

Maureen Reynolds



Goals

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- · Researching your family history?

Search Online Records

Online Records Search



Laserfiche Public Portal



Contact Us

Phone

(607) 274-5431

Website

Tompkins County Motor Vehicles

Location

Tompkins County Courthouse 320 N. Tioga St. Ithaca, NY 14850

View Map

Hours

Monday - Friday 8:30 AM - 12:00 PM 1:00 PM - 4:30 PM

Department of Motor Vehicles

301 Third Street in the Hancock Plaza Ithaca, NY 14850

Department Links

Civil Services

Land Services

Naturalization Services

Pistol Permits

FAVOR

Business Certificates

Other Services

In The News

E-Recording Information and Forms

TSSERR - Tompkins County Shared Services Electronic Records Repository

Connect



Facebook



X Twitter / X



Tompkins County Clerk

Tompkins County Clerk Online Services

Welcome! Our New Online Services provides a convenient and centralized way to Search the indexes of land records and court filings within the Tompkins County Clerk's Office.

Additional information about the site is available once you login, you can also visit our Home Page for additional information.

Maureen Reynolds, Tompkins County Clerk

Tompkins County Clerk

320 N. Tioga St. Ithaca, NY 14850 (607) 274-5431

Guest users please log in here.

Login as Guest

Registered users please log in here.

Username:

Forgot Password? | Need Help?



Clear



Build: 1053 221216 1249 A22 R2 @All rights reserved, Tompkins County

Motor Vehicles



Register a Car, Truck, Motorcycle, or Trailer, or **Transfer License Plates**

- · Questions about licenses and forms
- · Schedule your road test

Transferring Plates

- Form MV-82
- Form DTF-802
- · Proof of insurance
- Blank check made payable to Tompkins County Clerk or credit card authorization

Registering a New-to-You Vehicle

- Form DTF-802
- · Proof of insurance
- Title
- · Blank check made payable to Tompkins County Clerk -r credit card authorization
- · Copy of license
- A separate \$5 check or money order or a prepaid UPS or Fedex return envelope for plate return

Register a Vehicle (Department of Motor Vehicles)

Contact Us

Password:

Phone

(607) 273-7187

Fax

(607) 272-3359

Location

Tompkins County Department of Motor Vehicles 301 Third St Ithaca, NY 14850 View Map

Hours

Monday - Friday

8:30 am - 12:45 pm 2:00 pm - 4:30 pm

Motorcycle and Driving Test

Monday - Friday 8:00 am - 3:00 pm

Permit Test

Monday - Friday 8:30 am - 12:00 pm 2:00 pm - 3:30 pm

Local Mail-in Processing

Tompkins County DMV 301 Third Street Ithaca, NY 14850

Laserfiche Public Portal

Las	serfiche ✓ Search in WebLink	Q Advanced
To	ompkinsCounty > County Clerk > Public Weblink 39 Ent	ries
	Name Page count	Volume name
	Abstracts	DEFAULT
	Alcohol License Permits	DEFAULT
	Alcohol Prohibition	DEFAULT
	Assignment and Releases	DEFAULT
	Box (2.4L) Executions 1819-1830	DEFAULT
	Census Books	DEFAULT
	Chattel Mortgages	DEFAULT
	Civil Filings	DEFAULT
	Civil War	DEFAULT
	Conditional Sales of Goods and Ch	DEFAULT
	Corporations	DEFAULT
	Criminal	DEFAULT
	□ DBA	DEFAULT
	Deed Books	DEFAULT
	Discharges	DEFAULT
	Fire Department Discharges	DEFAULT
	Homestead Exemption	DEFAULT
	☐ Indexes	DEFAULT
	Judgment Index Books	DEFAULT
	Licensing	DEFAULT
	Lis Pendens	DEFAULT
	Maps	DEFAULT
	Miscellaneous Books	DEFAULT
	Mortgage Books	DEFAULT
	Muster Roll	DEFAULT
	Naturalization Records	DEFAULT
	Surrogates Court Indexes	DEFAULT
	Tax Foreclosures - County	DEFAULT
	Town Papers	DEFAULT
	Waterways	DEFAULT
	Welfare Liens	DEFAULT
	1863 Record of Deaths, Tompkins 32	DEFAULT2
	1906 - 1918 Auburn Water Supply 15	DEFAULT2
	1992 Bob Eastman's Guide Maples 100	DEFAULT2
	Balloting Book and Documents Rel 188	DEFAULT2
	Hear Ye, Hear Ye 2	DEFAULT2
	Power of Attorney 1 (1885 - 1942) 500	DEFAULT2
	Registration Book - Land Title Regis 20	DEFAULT2
	Tompkins County Clerk History of 2	DEFAULT2

COUNTY CLERK/DMV SOCIAL MEDIA





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"Tompkins County DMV putting the stereotypes to shame. In and out in 13 minutes for a Drivers License Renewal + Enhanced upgrade. I've had sandwich orders take longer. #twithaca"

★★★★★ 3 days ago **NEW**

Very unusual DMV, unlike other common DMVs that are unkind. All the staff are very kind and supportive. It's the first time I've felt thankful at the DMV. What a bizarre experience at the DMV! The best service ever!!!

★★★★ a month ago

Tompkins County DMV was so helpful. I made a common but potentially disastrous mistake on some paperwork. Cortland County DMV had an attitude of "too bad, so sad" and their only recommendation was nearly impossible to fulfill. I was a basket case but tried Tompkins County DMV. They were like, "happens all the time, here's what to do". Paperwork completed in 3 minutes. Team member #8 was helpful, professional, friendly, and a life saver. I will definitely make the trip to Ithaca again for my DMV needs.

I have NEVER ever imagined that I *could* want to leave a positive review for a DMV. But wow. I hit that green smiley face button as I left the Ithaca DMV enthusiastically. While I was in there, no one waited more than a minute in line. The attendants were friendly, upbeat, genuinely kind. They were informative and understanding of the challenges in supplying many forms of verification for a drivers license. While I was there someone walked in and was greeted by an attendant as they began jovially discussing solutions to a certain issue. This DMV belongs in a Hallmark movie about small town kindness. The DMVs in Charlottesville, VA could NEVER. Thank you.

Like

★★★★★ 2 months ago

No line out the door and friendly, courteous service . . . Are we sure this is a DMV?!?! I went in at 11:30 and left before noon. I didn't have to take a number and I was only in line for 5 minutes. The DMVs in California need to take note!

RECORDS MANAGEMENT

2024



- Continued scanning documents for our TSSERR partners
- Held 2 user groups for our Laserfiche partners in September
- Continued working on scanning for departments that will be moving to the new county building
- Worked with all county departments to institute "born-digital" protocols and scan their old paper files into Laserfiche
- Our Laserfiche Shared Services Solution has been highlighted in 25 tech publications

DEPARTMENT OF MOTOR VEHICLES

2024 HIGHLIGHTS

REAL ID License—May 7, 2025 Deadline!



Document Type	Enhanced (EDL)	Federal REAL ID	Standard*
Displayed on document			NOT FOR FEDERAL PURPOSES
Boarding a domestic (U.S.) flight (starting October 2020)	X	Χ	
Entry into a Federal Building or Military Base	Χ	Χ	
U.S. Border Crossing from Canada, Mexico, some Caribbean countries	X		

Former Seneca Army Depot Bunkers

















The following represents funds collected during 2024 in the Coun	ty Clerk's Office	and the DMV.
Records Management (1460.42770):	\$	7,593.0
County Clerk Coversheets (1410.42770):	\$	32,120.0
County Transfer Tax (9999.1189):	\$	949,510.0
DMV Clerk's Fees (1411.41255):	\$	426,477.5
STOP DWI (4250.2615):	\$	13,132.6
New Mortgage Tax - TCAT portion (5630.41188):	\$	890,244.6
85%		
New Mortgage Tax - County portion (5630.41187):	\$	157,102.0
15%		
County Clerk's Fees (9999.1255):	\$	1,014,948.8
Comptroller's Expenses (1310.41230):	\$	24,326.0
Clerk's Mortgage Tax Expenses (1410.41255):	\$	369,320.0
DMV Use Fee (1411.41256):	\$	136,938.0
DMV Use Fee (to General Fund):	\$	338,723.3
DMV Internet Revenue Sharing:	\$	184,348.1
Misc Revenue:	\$	54,790.0
State Grants:	\$	150,000.0
Total Collected for Tompkins County:	\$	4,749,574.2
Mortgage Tax Collected for City, Towns and Villages:	\$	2,898,330.0
Office of Court Administration:	\$	304,685.3
Transfer Tax:	\$	1,917,106.5
Dept. of Education:		144,267.0
Real Property:		238,896.0
SONYMA:	\$	869,465.3
Mortgage Tax for Other Counties:	\$	-
Notary:	\$	-
DMV Sales Tax:	\$	1,874,829.0
DMV Fees:	\$	3,968,045.0
Total Collected for NYS:	\$	9,317,294.1