

RPS Working Group - Meeting #4
Thursday, August 19, 2021 - 3:30 - 5:00 pm ET

Attendees: RPS Working Group, CPE Onsite team, Technical Advisors: Michael Stitley, Melody Faraday
Did not attend: John Guttridge, Amir Tazi, Luca Maurer, Savannah Gonzales, Yasmin Rashid

Agenda

Presentation

DoER Education Q&A

Call Types Google Poll

RPS Working Group WorkSheet ([Link Here](#)) we are on section 4

Link to Shared folder - [Internal Communications Folder](#)

Action Items:

- Michael Stitley will send information on Language Line (and the process for non-English speaking callers) and Pro Q&A module for law enforcement officers to the working group (██████Q. and ██████Q)

NEXT MEETING DATE: Thursday, August 26, 2021 3:30 - 5:00 pm ET Register [HERE](#)

Notes:

- Sent by Michael Stitley - pre meeting: "I was asked to furnish the number of "dual responses" when EMS and IPD responded together.

Date range: 1/1/2020 – 8/19/2020

Total dual responses: 1,899

Keep in mind the report was generated based on shared CAD numbers. Meaning, that both services were either dispatched to the call by the 911 Center, or that one of the two entities requested the other while on scene, if they were not initially dispatched together. There may be other caveats as well, but this is probably a good starting point."

- ██████ Moment of Silence acknowledging the death of officer French and her wounded partner
- ██████ Reminder of [Group Expectations](#), our charge and equal voice and contribution
- ██████ Raised opinion - list of expectations - one is to wear civilian clothing - which is difficult for some of our officers, for him personally - that does not bother him as much as not showing up at all or not being attentive - it is a minor guideline in his opinion.
 - ██████ replied that she understands and appreciates the thought, but others may feel differently - we are not saying don't participate - they are guidelines - there are situations where people may not be able to comply, we get that.
 - ██████ to clarify - there may be some misunderstanding, it is civilian attire, but there are ways to manage that, keep camera off, or just show your face - there are ways around this.

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- ██████ I have stronger feelings about that, to him he was taken aback by how that came about, it left the working group, went to the Chief who brought it back to us about it,

- which is a concern because of confidentiality in this group, it should not have left this group. He is concerned about this, things being taken outside of the group.
- [REDACTED] don't know how that happened, it was addressed from a working group member to working group member and should not have been shared - so thank you for making us aware of that.
 - [REDACTED] Michael Stitley will walk us through the DoER education questions and answers, and then we will look at call type responses together using a polling feature (as suggested by [REDACTED] - we are trying this feature today. This conversation will be months long, what we are doing is very preliminary, we are using the guidelines from the report to begin. It will be an iterative process, we will have the technical advisors look at it, and we will make changes as needed, and we will look at what resources and training are needed to accomplish what we want to see.
 - [REDACTED] missed last week, if someone misses the meeting, will they have access to the poll?
 - [REDACTED] Yes, the google form still works too - you can fill in your responses [HERE](#) or we can do a hard copy form if you need it and input your responses for you.
 - [REDACTED] I really appreciate that this will be an iterative process because we will learn things, our initial temperature check is what it is, we can change it, is that correct? I would like to change my response as I learn more.
 - [REDACTED] Yes, we may use the current poll or we may do a new poll later, not sure what that will look like, but yes, you will get to answer again, each answer at each stage is the one we will go with - conceptually yes.
 - Josh: Good Q, at the end of this you will come up with your final recommendation, right now lets see where we have common ground and where we have agreement.
 - Price: It is set up that you can edit your submissions and it collects emails so we don't count votes twice, you can add anytime you want to.
 - [REDACTED] We are responding to armed, unarmed, and other - are we tracking "other"?
 - Price - yes, and there is a place for comments
 - Michael Stitley - review of [DoER Education Q&A](#):
 - John Halaychik will be present to answer more Q's next week
 - [REDACTED] When a call comes in the caller is asked for the address, what if they can;t provide? Do the dispatchers ask the nature of the emergency?
 - Michael: There are various strategies, they ask questions and there is technology in place to ping the cell phone, and most dispatchers are from the area so they have institutional knowledge. I am impressed when I sit in with them, they have various strategies. They do ask what the nature of the emergency after location.
 - [REDACTED] The civil services answers rubbed him wrong, and he is glad to hear Michael address this.
 - [REDACTED] Do you have dispatchers who speak languages other than english?

