

SERVSAFE ALCOHOL



Friday, Dec 9, 2011

9:00am - 2:00pm

TC3 Extension Ctr

Upon passing the written exam, participants will be granted two certificates: The National Restaurant Association Educational Foundation Certificate and The New York State Liquor Authority Alcohol Training Awareness Program Certificate

Sponsored by the Workforce Investment Board, Tompkins County Tourism Program, TC3.biz and Tompkins Workforce New York

www.tompkinsworkforceny.org

This five hour workshop is designed for people employed in establishments where alcohol is consumed or sold. Attendees learn strategies for serving alcohol responsibly while providing excellent customer service. Topics include:

- **Recognizing signs of intoxication**
- **Preventing sales to minors**
- **Quick intervention in problems**
- **Confidence building**
- **Quality customer service AND customer safety**
- **Differences between a good time out and trouble**
- **Employee safety**



To register, contact:

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