



2121 Main St Pharmacy  
Adirondack Pharmacy  
Akron Pharmacy  
Alberty Drugs  
Alden Pharmacy Inc  
Alfred Pharmacy Inc  
All-Script Pharmacy  
American Home Respiratory Care Inc  
Amsterdam Memorial Phcy Svcs  
Annadale Family Pharmacy  
Anthony Brown Pharmacy  
Appalachin Pharmacy  
Apple Community Pharmacy  
Arrochar Pharmacy  
Associated Healthcare  
Aumillers Pharmacy Inc  
Averys Pharmacy Inc  
Bailey Pharmacy  
Bainbridge Pharmacy Inc  
Balaji Targee Pharmacy Corp  
Bartholomews Pharmacy  
Bartles Pharmacy Inc  
Bassett Healthcare Op Phcy  
Batavia VAMC  
Becker Pharmacy  
Beekman Pharmacy  
Boltons Pharmacy Inc  
Brooks  
Browns Rx Pharmacy  
Buffalo Pharmacy  
Camp Road Pharmacy Inc  
Canal Town Drug Co  
Canales Pharmacy  
Castle Point Vamce  
Catskill Pharmacy Inc  
Cattaraugus Indian Reservation  
Chazan Pharmacy  
Chittenango Pharmacy  
Cleve Hill Drug  
Clinton Pharmacy Inc  
Colella Corner Drug Store  
Colonial Pharmacy of Whitesboro Inc  
Community Pharmacy Inc  
Condo Pharmacy Inc  
Copake Pharmacy  
Corner Drug Store  
Costeo Pharmacy  
Crowes Drug Store  
Cuba Pharmacy  
Cutie Pharma-Care Inc  
CVS Pharmacy  
Cy's Elma Pharmacy  
Dedricks Pharmacy  
Del Negro Pharmacy  
Deruyter Pharmacy  
Dexter Drugs Inc  
Dobbins Drugs  
Dongan Hills Pharmacy  
Dougherty Pharmacy  
Drug World of Amenia LLC  
Drug World of Cold Spring LLC  
Drug World Pharmacy

Dunns Drug Store  
East Park Pharmacy  
Ellicottville Pharmacy  
Etingville Pharmacy  
Esquire Drug Inc  
Fairbanks Pharmacy  
Falls Pharmacy  
Family Care Pharmacy Inc  
Famillymeds Pharmacy  
Faris Pharmacy Inc  
Feek Pharmacy  
Fillmore Pharmacy  
Fisher Pharmacy  
Forsters Pharmacy  
Fox Care Pharmacy  
Frewsburg Pharmacy  
Friendship Pharmacy  
Galen Pharmacy Department  
Garros Drug Store  
Geroulds Professional Phcy Inc  
Gifford & West Pharmacy Inc  
Glenns Pharmacy Inc  
Gold Star Pharmacy  
Gowanda  
Greene Medical Arts Pharmacy  
Gu Markets LLC  
H.I.P. Pharmacy Service  
Hamburg Pharmacy Inc  
Hannaford Food and Drug  
Harrison Center Pharmacy  
Harveys Pharmacy  
Hendersons Drug Store  
High Street Prescription Ctr  
Highgate Prof Pharmacy Inc  
Hill Drug Store  
Hillman Health Center Pharmacy  
Holland Patent Pharmacy  
Holland Pharmacy Inc  
Holley Valu Rite Pharmacy  
Hometown Pharmacy  
House Calls Pharmacy  
Inkley Pharmacy  
Ivylea Drugs Inc  
Jefferson Heights Pharmacy  
JND Pharmacy Inc  
Johnsons Village Pharmacy Inc  
Keeseville Pharmacy  
Kenmore Rx Center  
Kimros Medicine Place  
Kinney Drugs Inc  
Kmart Pharmacy  
Lagrange Pharmacy  
Langer Phcy of West Hurley  
Langes Pharmacy  
Larwood Pharmacy Inc  
Lennox Bros Pharmacy  
Lima Pharmacy  
Lincoln Pharmacy  
Lindsay Drug Company  
Livonia-Lakeville Pharmacy Inc  
Lyncourt Drug  
Macleod's Pharmacy  
Madison Avenue Pharmacy  
Maggy Pharmacy Inc  
Main Street Phcy of Marcellus Inc  
Maple City Pharmacy  
Marian Medical Pharmacy  
Marion Pharmacy Inc  
Marras Pharmacy  
Martins Pharmacy

Matthews Pharmacy  
McCann Drug Co Inc  
Mead Square Pharmacy Inc  
Medicine Place of Rome  
Medicine Shoppe  
Menges and Curtis Pharmacists  
Meyers Drug  
Midland Pharmacy  
Milex Drug  
Miller Pharmacy  
Molloy Pharmacy  
Montour Pharmacy  
MTM Pharmacy  
N & N Village Pharmacy Inc  
Naples Pharmacy Inc  
Nassau Pharmacy Inc  
Nates Pharmacy  
Nathan Littauer Hospital Phcy  
Native Pharmaceutical Direct  
NCS Healthcare of NY Inc  
Nedco Pharmacy  
Neighborcare  
Nekos Red Hook Drug Store Inc  
Newark Village Pharmacy  
Niagara Pharmacy  
Nicholson Pharmacy  
Nickel City Pharmacy  
North East Pharmacy  
Northern Dutchess Pharmacy  
Northside Pharmacy  
Nysarc Inc  
Old Town Pharmacy Inc  
Omnicare Phcy of Western NY  
Optioncare  
Otsego Pharmacy Inc  
P and C Food and Pharmacy  
Palmer Pharmacy  
Park Pharmacy  
Parker Hertel Pharmacy  
Parkside Pharmacy  
Parkway Drugs South  
Pathmark Pharmacy  
Peru Drug  
Peterson Drug Company  
Pharmacy One  
Pharmacy Solutions Inc  
Phoenicia Pharmacy  
Pine Pharmacy  
Post Office Pharmacy  
Prescription Center Pharmacy  
Prescription Shop  
Price Chopper Pharmacy  
Princes Bay Pharmacy  
Prizels Pharmacy  
ProAct Pharmacy Services  
Putnam Valley Pharmacy Inc  
Quality Markets  
R Drugs Etc  
Ralph Place Pharmacy  
Randalls Pharmacy  
Ransomville Pharmacy  
Red Jacket Pharmacy  
Richmond Phcy and Surgical  
Ridgewood Pharmacy  
Rite Aid

RMH Retail Pharmacy LLC  
Rosebank Pharmacy  
Rosenkrans Pharmacy  
Royal Pharmacy  
Rx City Pharmacy Inc  
Sams Pharmacy  
Saratoga Pharmacy  
Schells Red Cross Pharmacy  
Schroon Lake Pharmacy  
Service Pharmacy  
Sherman Pharmacy  
Shoppers Prescription Center  
Shoprte Pharmacy  
Sinclair Pharmacy  
Slocum-Dickson Pharmacy Inc  
Smith Street Pharmacy  
Snyder Pharmacy Inc  
Southside Pharmacy  
Southtowns Medical Pharmacy LCP  
Springcreek Pharmacy  
Stop and Shop Pharmacy Co  
Tags Pharmacy  
Target Corporacion  
The Care Center Pharmacy Inc  
The Drug Shoppe Inc  
The McGuire Group Pharmacy  
The Medicine Center  
The Pharmacy  
The Prescription Shop  
The Village Pharmacy  
Thorpes Pharmacy Inc  
Tile Pharmacy  
Todd Hill Pharmacy Inc  
Tompkinsville Pharmacy Inc  
Tops Pharmacy  
Transit Hill Pharmacy  
Tri-Pharm Drugs  
UMM Pharmacy  
Union Medical Pharmacy  
Univ Rochester Ltc Phcy  
Valley Pharmacy  
Value Village Inc  
Vic Vena Pharmacy  
Village Pharmacy  
Vincents Pharmacy Inc  
Vogel Pharmacy  
W.A.B. Drug  
Walgreen Drug Store  
Wal-Mart Pharmacy  
Wanakah Pharmacy  
Warrens Pharmacy  
Water Street Pharmacy Inc  
Wayne Pharmacy  
Wayne-Clifton Pharmacy Inc  
Wegmans Pharmacy  
Weis Pharmacy  
Wellmart Pharmacy  
West Brighton Pharmacy  
Whitson Pharmacy  
Williamson Pharmacy LLC  
Wilson Community Phcy Inc  
Windham Pharmacy  
Wolcott Village Pharmacy Inc  
Woodmark Pharmacy  
Woodrow Pharmacy



**Greater  
Tompkins  
County  
Municipal  
Health  
Insurance  
Consortium**

**GTCMHIC**

**Prescription  
Drug  
Benefit**

*This is not a complete listing of every pharmacy in the network.  
If your pharmacy is not listed please call the ProAct helpdesk at  
1-877-635-9545 to confirm that your pharmacy participates.*

**National Participating Pharmacies**

Besides the retail drug chains listed above, the Pharmacy Network includes over 18,000 independent pharmacies. Please call 1-877-635-9545 to find out if your independent pharmacy participates in the program.

**1-877-635-9545**

## Frequently Asked Questions

### **How does the plan work?**

1. When you receive a prescription from your doctor take it to your local pharmacy to be filled.
2. When you drop off the prescription, make sure to give the pharmacy employee your new Rx ID card.
3. The pharmacist will fill the prescription, give you the medication, and charge you the appropriate co-pay.

### **What if I want to call in a refill?**

If you call in a refill, make sure to speak to a pharmacy employee to let them know that there has been a change in your insurance. When you go to pick up your prescription you will need to present your card to the pharmacy employee.

### **Where can I go to get my prescription filled?**

ProAct has a pharmacy network of over 65,000 pharmacies nationwide. This includes all major chains and many independent pharmacies. The back of this pamphlet includes a partial list of the chains that participate.

### **How do I access the member portion of the ProAct website?**

- Go to [www.proactrx.com](http://www.proactrx.com)
- Choose the Member Services tab on the left hand side of the screen
- "Click Here To Get Started", and you will be directed to a Customer Login screen where you will set up your own user name and password

## Prescription Co-Pays

**For questions regarding your specific copays please contact your Employer.**

### **Refill Too Soon Limitation:**

You may not refill a prescription until at least 75% of the days supply has passed. (i.e. if you have a 30 day supply of a medication you can not refill that prescription until at least 23 days have passed.)

**ProAct, Inc.**  
**1230 Route 11**  
**Gouverneur, NY 13642**  
**Fax: (315) 287-7864**  
**Phone: 1-877-635-9545**  
**[support@proactrx.com](mailto:support@proactrx.com)**

## Mail Service

### **Can I order my maintenance prescriptions through the mail?**

Yes, you have the option of ordering your maintenance medications through ProAct's mail service, ProAct Pharmacy Services. Maintenance medications are medications you take every day for an indefinite period of time. If you are not sure if your medication is considered a maintenance medication, please call the ProAct helpdesk.

### **What is the benefit of using Mail Service?**

If you are taking a maintenance medication you can get a 3 month's supply delivered directly to your home.

### **How do I get started?**

Call a help desk representative at Health Direct using the toll free number at 1-866-287-9885 to set up your mail service profile. You will need a new prescription from your doctor to begin using the mail service. Your doctor can e-prescribe, call in or fax your prescription to Health Direct Mail Order Pharmacy Services. You can also mail your prescription along with your profile form which is available by calling the ProAct or Health Direct helpdesks or online at [www.healthdirectpharmacy.com](http://www.healthdirectpharmacy.com).

**Please note that there are no shipping and handling costs when you order through the mail. Unless you request Express or Overnight delivery, you should only pay your appropriate co-payment for mail service prescriptions.**