

Health and Human Services Committee
Regular Meeting Minutes
Wednesday, September 8, 2010 3:30 PM
Rice Conference Room

Approved 10/13/10

Attendee Name	Title	Status	Arrived
Frank Proto	Chair	Present	
Will Burbank	Member	Present	
James Dennis	Member	Present	
Kathy Luz Herrera	Member	Excused	
Nathan Shinagawa	Member	Late	3:40 PM

Present: P. Carey, Social Services; B. Grinnell-Crosby, Health Department; L. Holmes, Office for the Aging; J. Mareane, County Administrator; N. Zahler, J. Johnson, Youth Services; R. DeLuca, Mental Health

Guests: Linda Schaffel, Rural Youth Services; Dale Schumacher, The Learning Web; Kathy Schlather, Ed Sweazy, Human Services Coalition; Ken Schlather, Cornell Cooperative Extension

Call to Order

Chair Proto called the meeting to order at 3:35 p.m.

Minutes Approval

It was MOVED by Mr. Burbank, seconded by Mr. Dennis, and unanimously adopted by voice vote by members present, to approve the minutes of August 11, and 31, 2010. MINUTES APPROVED.

Changes to Agenda

Mr. Proto requested an executive session to discuss personnel matters to be held later in the meeting.

Chair's Report

Mr. Proto, Chair, thanked members for their participation in the three special meetings held to review the Program Impact Assessment forms. He announced there will be a tour of the new facility immediately following the meeting.

Health Department

Resolution (DOC ID: 2203): Appropriation from Contingent Fund – Terminal Pay – Health Department

Mr. Burbank asked if it is necessary for terminal pay to be approved by the Committee and then the Legislature. It was noted this is the procedure recommended by Mr. Squires, Finance Director, to assist with transparency and annual audits.

Mr. Shinagawa arrived at this time.

RESULT:	RECOMMENDED [UNANIMOUS]
MOVER:	James Dennis, Member
SECONDER:	Will Burbank, Member
AYES:	Frank Proto, Will Burbank, James Dennis, Nathan Shinagawa
EXCUSED:	Kathy Luz Herrera

WHEREAS, the Health Department has had four retirements this year, including a Sr. Public Health Sanitarian effective May 28,2010, an Account Clerk Typist effective April 30, 2010, a Physical Therapist effective February 27, 2010 and the Public Health Director effective June 30, 2010, and

WHEREAS, the Fiscal Policy of Tompkins County allows for terminal pay from the Contingent Fund, now therefore be it

RESOLVED, on recommendation of the Health and Human Services and Budget and Capital Committees, That the Director of Finance is hereby authorized and directed to make the following budget appropriation:

FROM:	A1990.54440	Contingent Fund	\$ 93,785
TO:	A4090.51000595	Sr. Public Health Sanitarian	\$ 32,530
	A4090.58800	Fringes	\$ 13,175
	A4090.51000513	Account Clerk Typist	\$ 1,243
	A4090.58800	Fringes	\$ 503
	A4016.51000579	Physical Therapist	\$ 11,076
	A4016.58800	Fringes	\$ 4,486
	A4010.51000250	Public Health Director	\$ 21,901
	A4010.58800	Fringes	\$ 8,871

SEQR ACTION: TYPE II-20

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County Administrator's Report

Mr. Mareane said he provided information at the Legislature meeting on the budget. He noted when reviewing the budget he outlined the items that will have the greatest effect on the human services and health departments.

Youth Services

Announcements

Ms. Zahler reminded members of the Committee of the September 29th celebration of the Municipal Youth Service System being held at the Ramada Inn at 12:00 p.m. At that time there will be an award presented by the New York State Office of Children and Family Services to the County Youth Services Department in recognition of the development of the Municipal Youth Services System.

Impact of Proposed Target Cut on Rural Youth (DOC ID: 2201)

Ms. Zahler said the information included in the agenda provides information regarding restoration of funding to the Learning Web and the Municipal Youth Services program. She asked Ms. Schaffel and Mr. Schumacher to share information with the Committee about the youth they serve. She informed the Committee she has sent letters to each municipality that is affected and forwarded a copy to the appropriate Legislator.

Cornell Cooperative Extension Rural Youth Services

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Ms. Schaffel said the Municipal Youth Services program assists youth in rural areas of the county who need positive youth development. These youth often feel as though they do not belong and/or need caring adults to speak with. She shared a story of a boy who had consistently had difficulties in school and programs and had many disciplinary referrals. After joining the program manager one-on-one during the summer work program at a local park he turned around enough to participate the following year. Prior to the program he had eight referrals in a four-month period; after participating it was reduced to three. In 2008 the youth was hired as a summer work crew funded through stimulus and TANF funds where he learned landscaping skills. The young man came to a program called "Get a Job" and had said he would never have to work since his family figured out how not to work. This summer the program manager ran into the young man who said he is making good money as a landscaper. She said there are many stories of youth such as the young man.

Ms. Schaffel spoke of working with youth in mobile home parks in the Freeville area. There was a family where the grandparents were raising their disabled youth as well as two granddaughters. They did not have transportation or funds available to enable the young girl to participate in programs. The program was able to provide the transportation and the young girl is very close to the program manager. She said the program looks for the youth that are falling through the cracks to try to give them the opportunity to have a difference in their life.

Ms. Schaffel said she is happy to answer any questions and can be reached at ljs48@cornell.edu or by calling Cornell Cooperative Extension at 272-2292.

Learning Web

Mr. Schumacher said the Learning Web is happy to share the burden of reductions in budgets. He pointed out the Community and Career Exploration and Apprenticeship Program (CCEAP) has only 20 percent youth that are not at-risk. He could share many of the same types of stories as Ms. Schaffel due to the similarities of the programs. The CCEAP program is designed to find jobs that match interests of the youth. He had a young man who came from a poor family with a father who was a severe drug addict. The guidance counselor predicted he would struggle and most likely fail the apprenticeship program. The mentor and employer were very pleased with the work ethic shown by the young man. Another young man started the program at 13 and is now 18, came from a dysfunctional family with a great deal of unemployment. He worked with a self-employed computer technician for five years and he is now attending a premier engineering school in upstate New York. A 17-year old adopted girl whose mother was a drug addict experienced living situations that included no heat in the winter. She loved fashion and was connected with a mentor at Sew Green and is now in her second year and developed a portfolio, applied to colleges and is now in her second year of a renown fashion school in New York City.

Mr. Schumacher said a concern is that it is difficult to fill the gap created by the funding reduction. The Learning Web receives some funding from the Joint Youth Commission; when municipal funding is decreased it also has an impact on the Learning Web. He said there are also contracts with the Department of Social Services and he is not certain if they would be reduced also.

Mr. Dennis asked how much funding for the program is from the County. Mr. Schumacher said approximately 85 percent. The reduction is \$35,000 and it is anticipated there will be a reduction of at least one individual.

Ms. Zahler said the reductions would be 14 staff from the Joint Youth Commission and one from the Learning Web.

Mr. Burbank asked what is the potential of towns and municipalities to fund the programs. Ms. Johnson said it would be difficult to know. Previous years reductions in County funding have been offset

by the municipalities; the ability of continuing to offset reductions would be determined by each municipality's ability to raise the funding, which may not happen. She does not think any would be able to pick up the entire reduction.

Ms. Zahler will be attending the Enfield Town Board meeting to provide additional information on the reductions, Ms. Johnson will be attending the Town of Ithaca Board.

Ms. Zahler said they have been working with municipalities planning their budgets and have just heard about the reduction in County funding. The municipalities will continue to plan their budgets while following the County budget process as well. She has provided Legislators copies of letters sent to the municipalities and will keep everyone informed.

Mr. Schlather will be providing as much information as possible to assist the Legislature in their decision-making. He said there is a lot of information about the municipal programs.

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Office for the Aging

Complete Streets Report (DOC ID: 2198)

Ms. Holmes reviewed the information provided on the Complete Streets Report that was undertaken in April 2010. This study was to identify problem sidewalks and intersections for pedestrians of all ages and abilities. The information will be shared with all municipalities, planning departments, public works, and other appropriate offices. The Office for the Aging Advisory Committee, based on a walkability study and discussions with municipal officials, identified four areas that have been reported as problematic for older and disabled pedestrians to be surveyed: the intersection of Route 13 and Wood Street, Pine Tree Road, Route 13 and Third Street, and Route 96 corridor between Bundy and Hayts Road. Fall Creek residents identified areas that are also problematic: North Aurora and Court Street intersection, North Tioga between Lincoln and East Yates Street, and Aurora Street between East Lincoln and Queen Streets. Volunteers observed the noted intersections collecting photographs and data to be used in the survey.

The information was compiled, providing information on the intersections that will be shared at the State and local levels.

Mr. Proto asked if there is an expectation for the County to do work as a result of the study. Ms. Holmes said she believes the outcome is to use the information should any improvements be suggested for these sites. She also noted the information was shared with Tompkins Consolidated Area Transit. Mr. Proto said Mr. Mengel is working on a grant funded transportation program to assist in some of the areas and there may be additional rounds of funding coming up. He said since Altera is a privately owned business they may be eligible for the Van Pool Program. Ms. Holmes said she had shared the information with Mr. de Aragon and will also share it with Mr. Mengel. She said the Route 96 corridor is impossible for any seniors to walk along the road, however, the same issues are faced by workers going to the businesses in the area. Mr. Proto said he believed Lakeside may be eligible for the Van Pool Program as well.

Ms. Carey said Mr. Mengel has been looking into independent transportation network, which is part of the human services transportation planning effort. This model that is being considered has been very successful in Maine and has spread nationwide in approximately twenty states. An aging planning grant is available for this effort and a letter of interest was sent. The younger volunteer can drive individuals to appointments, shopping, etc., and receive credit to be applied aging parents in other areas of

the country that may need a ride. Software is being developed to enable the program to move forward and the company is interested in Tompkins County.

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Department of Social Services

Monthly Caseload Statistics Table - 2010 July (DOC ID: 2162)

The Committee received the monthly caseload statistics table for information only. Ms. Carey reported the number of Food Stamp and Medicaid cases are continuing to increase, with public assistance cases remaining flat. The child protective services calls have been increasing, which means the possibility of additional youth in foster care. She said the department will be significantly changed if the twenty-eight over-target requests are not approved. There will not be any contracts with agencies for child welfare. Presently there are eight vacancies in the public assistance/temporary assistance/food stamp areas. As the cases go up and there are fewer staff, the length of time to process benefit applications will double from 45 days to 90 days, which will be out of compliance. The only benefit that could be done immediately is to get food stamps.

In response to Mr. Burbank's question, the reductions are due to both increased costs from the State for pension, reduction by the State in some programs, and additional reductions at the County level. The child welfare contracts had been approved as one-time funding last year and are now back on the table as an over-target request.

Adult Protective Services Award

The adult protective services division is receiving an award from the New York State Office of Family and Children's Services for their work on the Hoarding network. The department is starting a website to assist families and employers to understand and assist individuals with this problem. She said there are 10 to 15 homes within the County with this disorder; the demographics is individuals in poverty to those working at the highest end of the spectrum; young and old; not gender, race, ethnicity specific. She said some behaviors can be recognized early on. The department receives calls to assist individuals pending eviction due to the disorder. Ms. Holmes said she sent 3-4 of her staff to the training the task force put together. It was an excellent program that raised awareness of this being a mental health issue.

Ms. Carey said a booklet was developed to give to a variety of individuals who may be entering into homes (health care providers, utility, service contractors, etc.) an understanding and awareness of the problem.

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Human Services Coalition

211 Quarterly Report (DOC ID: 2195)

Mr. Sweazy, 211 Program Director, provided a brief history of the information and referral program, which has been in existence since the late 1980's. In 2007 the actual 211 designation and State funds were received, allowing the telephone number change to "211". With the addition of State funding the staff was expanded. Prior to the new designation 2,000 to 3,000 calls were received annually and have now increased to more than 8,000 calls. Additional duties of the program include the screening for the Alternatives Federal Credit Union's tax program and for the Department of Social Services/Tompkins Community Action/Catholic Charities Rapid Rehousing program. State funding was lost due to reductions and is currently being funded through Rapid Rehousing funds to maintain staff. Collaborative efforts are being sought to assist with continued funding for the program to enable continued service. The

Department of Social Services will be publishing 211 as the number to call for basic information of their services.

Mr. Sweazy said the information shown in the report is used to indicate what services individuals may need. The statistics indicate there are many consumer service calls for such things as income tax assistance. Other calls are complaints, credit counseling, insurance questions, etc. There have been increases in calls for transportation, and government services. At the present time there is not any funding to provide outreach and have found individuals find out about the service from other individuals. The majority of those using the service range in age between 18 to 60.

Mr. Sweazy said the marked increase in calls relating to housing are a direct result of the Rapid Rehousing program. He said most food stamp calls are made directly to Social Services, however, they receive calls inquiring about location and hours of food pantries.

Mr. Sweazy said the 211 service is manned locally until 5:00 p.m.; calls after that time are forwarded to the answering service in Rochester. He would like to see the program expand to include some evening hours but are unable to do so at the present time. There are 2.5 FTE positions with two phone lines and two fax lines dedicated for the program. There are also individuals not paid through the agency that work as well as interns and volunteers. Some Green Thumb individuals are working on entering information into the computer system as well as learning grant writing.

Mr. Sweazy said the agency received notification of a Federal award for the 211 program that should carry it through the end of 2011.

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Restaurant Education Program

Mr. Proto said several months ago the Committee was approached about a proposal to provide restaurant managers an informational brochure. The intern who was heading the project has left and the matter is not being taken up by Pete Myers of the Tompkins County Living Wage Coalition/Workers' Rights Center. The request was coming forward to assist in distribution to restaurants and for possible financial assistance for printing. The material was being compiled in a draft form and it had been suggested to have it reviewed by the Health Department, County Attorney, and the Committee. Upon approval a consideration might be made with regard to funding.

Mr. Shinagawa said the total estimate for printing a three-year supply was \$500. Discussions took place with the Tompkins County Chamber of Commerce and pending review, they have expressed an interest in assisting with the printing since it would assist new businesses in the County.

Executive Session

It was MOVED by Mr. Shinagawa, seconded by Mr. Dennis, and unanimously adopted by voice vote by members present, to enter into an executive session to discuss personnel matters. An executive session was held from 5:00 p.m. to 5:07 p.m.

Adjournment

On motion, the meeting adjourned at 5:07 p.m.

Tour of Facility

Following the meeting members of the Committee and guests toured the facility.

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Respectfully submitted, Karen Fuller, Deputy Clerk.

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 Scott Heyman Conference Room

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Frank Proto	Chair	Present	
Will Burbank	Member	Excused	
James Dennis	Member	Present	
Kathy Luz Herrera	Member	Excused	
Nathan Shinagawa	Member	Late	3:56 PM
Martha Robertson	Temporary Member	Present	

Present: L. Holmes, Office for the Aging; P. Carey, Social Services; R. DeLuca, Mental Health; N. Zahler, Youth Services, M. Lynch, Public Information, J. Mareane, County Administrator; K. Schlather, Human Services Coalition

Legislator: M. Robertson, Chair

Guest: Stacey Shackford, Ithaca Journal

Call to Order

Chair Proto called the meeting to order at 3:35 p.m.

Changes to Agenda

Mr. Proto added a report from Ms. Robertson on the New York State Association of Counties newly formed Commission on the State takeover of Medicaid to the agenda. He said revised copies of the Board of Health bylaws with the suggestions from Ms. Kiefer were distributed.

Chair's Report

Mr. Proto said the Committee will need to hold a special meeting to review the agency program impact assessment forms. He announced the September Health and Human Services Committee meeting will be at the new Public Health Department building at 55 Brown Road. Mr. Dennis said he has heard many favorable responses about the Health Department building. Mr. Proto expressed concern there may be a need to change the Environmental Health counter design. When at the building he noticed the lift-up counter area has a Dutch door with a doorknob placed extremely low. Ms. Crosby said the placement of the doorknob was to meet ADA requirements.

Chair of the Legislature's Report

Ms. Robertson reported on the first meeting of the newly formed Presidential Commission on the State takeover of Medicaid, noting that members were unclear of how this legislation came into being. The State is proposing taking over the administrative portion of Medicaid from counties. The State Department of Health must develop a proposal of how this will be done by November 30th, and by April 1st, subject to approval of the Governor's budget directive, reimbursements from that date would reflect the State's takeover of administration. Although the State wants to find savings by doing this, counties believe the unintended consequences will cost counties more.

It appears the idea is to consolidate and combine present offices and perhaps have an 800 number to call. Counties are concerned about this legislation because what is currently paid towards Medicaid is based on 2005, a portion of which is administration, and the majority is benefits. The proposal indicates that the County payment won't change; if the State takes over administration, the counties should not have to continue to pay this piece.

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It is thought the State may make current County employees State employees, which would result in questions of wages and negotiated contracts and, therefore, may not result in savings. In addition, it is not known what would happen to the administrative overhead costs that are currently reimbursed.

Ms. Robertson said she has been asked to Chair the subcommittee on service delivery to look at what the impact would be. There are concerns that people may have to go through complicated processes over the telephone and could have transportation issues if it is decided to have regional offices. Presently the Tompkins County pilot, using an online application, shows it takes additional staff time in the aggregate compared to a client coming to the office. The subcommittee acknowledged the administrative costs are two percent of the total cost for Medicaid, which indicates efficiency already exists.

Mr. Shinagawa arrived at this time.

The subcommittee also believes there would be significant costs shifted to other programs in terms of the client time. A client often can apply for more than one program within the offices. If Medicaid is shifted to a different location it will make it more difficult. Following the subcommittee meeting it was decided to propose to the State that the counties be represented during discussions and that the better way to reduce property taxes would be to allow the counties to retain the administrative costs and have the State take over the benefits cost. Ms. Robertson said she has reviewed a report prepared at the State level several years ago analyzing various models of health coverage. This report showed that if the State went to a single-payer system it would save \$20 billion a year by 2019.

Following a brief discussion Mr. Proto noted the recommendations from the State Department of Health would be due right after the elections. Since the election could result in different individuals in key positions within the State, he asked if this type of change would affect the proposals. Ms. Robertson believes this action relates to the State moving ahead toward national health reform, however, the history of this legislation is not known.

Mr. Proto asked the Committee be allowed to provide recommendations based on how the change in policies would affect the County, noting each county may be affected in a different manner. Ms. Robertson said the Commission is a broad group with representation from many different aspects. Mr. Proto asked what the financial impacts to the County might be based on the proposal.

Ms. Robertson said a summary of the NYSAC meeting would be received shortly and believes there will be drafts of the NYSAC recommendation available for review.

There is a concern that if the State takes over authority of employees the overhead reimbursements could be significantly cut. Ms. Carey said there are individuals at the State Department of Health who could put together a proposal, however, Commissioners and others that would be affected would not be involved. There is also a concern that the State Department of Health proposal could have negative outcomes for the County and clients.

Mr. Dennis suggested counties should collectively respond that if it saves money it is acceptable, if it would cost more at the county level it should not happen. Ms. Carey said the State Department of Health would like more people to apply for Medicaid and thinks the application process could be more consistent if run by the State. Since they have not processed Medicaid cases or do not have a full understanding of how to do so, the goals may be misplaced.

County Administrator's Report

Mr. Mareane clarified information on FMAP's six-month extension. Originally the estimated FMAP funding for Tompkins County was anticipated to be \$1 million. For the 2011 budget, a decision

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was made not to include this figure as part of the County budget. However, if received it would be set aside to use as may be needed. The State estimated their FMAP funding would be \$1 billion and they included the FMAP funds as part of their budget. The United States Senate approved funding for only two-thirds of the estimated levels. The County may only receive \$780,000 and the State budget would be \$300 million short. The State's contingency plan to close the gap appears to be weighted toward offsetting losses by withholding local assistance to municipalities until the \$1 billion goal was reached. In response to Mr. Proto's question of what the figure would be, he was informed that it would be 1-3 percent across the board.

Minutes Approval

It was MOVED by Ms. Robertson, seconded by Mr. Dennis, and unanimously adopted by voice vote by members present, to approve the minutes of July 14, 2010, as amended. MINUTES APPROVED.

It was MOVED by Ms. Robertson, seconded by Mr. Dennis, and unanimously adopted by voice vote by members present, to approve the minutes of July 28, and July 29, 2010, as presented. MINUTES APPROVED.

Health Department

Ms. Crosby, Acting Public Health Director, said staff is very pleased with the new Public Health Department building.

Resolution (DOC ID: 1787): Approval of Amended Bylaws of the Tompkins County Board of Health – Health Department

Ms. Crosby provided members with copies of the bylaws indicating each suggestion offered by Ms. Kiefer and the Board of Health responses.

RESULT:	RECOMMENDED [UNANIMOUS]
MOVER:	Nathan Shinagawa, Member
SECONDER:	James Dennis, Member
AYES:	Frank Proto, James Dennis, Nathan Shinagawa
EXCUSED:	Will Burbank, Kathy Luz Herrera

WHEREAS, the Tompkins County Board of Health bylaws have been revised to reflect the appointment of the Medical Director as it applies to Diagnostic & Treatment Center regulations, and re-organized for clarity, now therefore be it

RESOLVED, on recommendation of the Health and Human Services Committee, That the bylaws of the Tompkins County Board of Health be and hereby are approved,

RESOLVED, further, That a copy of the revised bylaws shall be kept on file with the Clerk of the Legislature.

SEQR ACTION: TYPE II-20

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Youth Services

Budget Transfer, Youth Services Dept, July 2010 (DOC ID: 2124)

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The Committee received the budget transfer for information only. Ms. Zahler said the funds will cover the expenses for the 2010 student survey at all six school districts. She noted that previous countywide survey results were very similar to the one completed for the City of Ithaca.

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Mental Health Department

Appointment (DOC ID: 2132): Community Mental Health Services Board Appointment

RESULT:	RECOMMENDED [UNANIMOUS]
MOVER:	James Dennis, Member
SECONDER:	Nathan Shinagawa, Member
AYES:	Frank Proto, James Dennis, Nathan Shinagawa
EXCUSED:	Will Burbank, Kathy Luz Herrera

Ellen A. O'Donnell – At-large Representative – term to expire December 31, 2010.

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Department of Social Services

Ms. Carey reported food stamps and Medicaid applications are continuing to increase, which may be due to additional outreach. She invited members of the Committee to her building to see the newly donated mobile in the lobby area.

Office for the Aging

Resolution (DOC ID: 2160): Authorization to Increase Hours - Outreach Worker - Office for the Aging

Ms. Holmes said she has previously used a Project Assistant position for this seasonal position. An Outreach Worker was on the books for fewer hours and is an appropriate job title for the work to be done. The same individual from last year will fill this position, which will be funded by previously approved rollover funds.

RESULT:	RECOMMENDED [UNANIMOUS]
MOVER:	James Dennis, Member
SECONDER:	Nathan Shinagawa, Member
AYES:	Frank Proto, James Dennis, Nathan Shinagawa
EXCUSED:	Will Burbank, Kathy Luz Herrera

WHEREAS, the Tompkins County Legislature previously approved the Office for the Aging's use of rollover funds to hire a temporary Outreach Worker at 20 hours per week to process Home Energy Assistance Program (HEAP) applications during the 2010-2011 heating season, and

WHEREAS, the Office for the Aging has one existing vacant Outreach Worker position at 4 hours per week, now therefore be it

RESOLVED, on recommendation of the Health and Human Services, and the Budget, Capital, and Finance Committees, That the position of Outreach Worker, labor grade (9-517) I, competitive class, be increased from 4 hours per week to 20 hours per week,

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RESOLVED, further, That this increase in hours shall be permanent as long as there are sufficient funds to cover the increase in hours,
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Explanation: The Department has previously used the Project Assistant title to provide this seasonal service to clients. A position of Outreach Worker is already on the books, but not at the hours necessary to complete this work, therefore, this request is to increase the hours of this temporary position, which will be funded through approved rollover funding.

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Budget Transfer (DOC ID: 2154): Wireless Headset

The Committee received the budget transfer for information only.

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Budget Transfer (DOC ID: 2118): 6796 Camera

The Committee received the budget transfer for information only.

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Budget Transfer (DOC ID: 2120): III-B Training

The Committee received the budget transfer for information only.

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Committee Business

Review of Agency Program Impact Assessment Forms

Following a brief discussion, the Committee agreed to have Ms. Fuller poll Committee members and staff to determine the date for agency program impact assessment forms review.

Budget Impacts

Mr. Proto asked if the Department Heads had any additional information on budget impacts and over-target requests. Ms. Zahler said at the Department Head meeting they were informed the budget recommendations would be known within a week. It was explained that in order to fund any over-target request that is a high-priority, target cuts would be required in another area. Any department who would have a reduced target to fund a high-priority request would be notified. Ms. Carey said budget cuts are very deep and it would be very difficult to put items back into her budget.

Mr. Dennis said the over-target requests are a total of \$4.5 million. If something is to be funded it would require cuts elsewhere as there is no reserve. Mr. Proto said this committee deals with service-delivery departments and asked if the potential target reductions would be restricted to departments covered only by this committee or would it be other departments as well. He was informed it would be possible to fund a priority item from any department. Mr. Dennis said it will be necessary to look at everything and develop a priority listing and determine what would be affected. In looking at the assessment sheets there was not any ranking to show importance; he believes it would be useful to have this included.

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Mr. DeLuca said thus far it appears there may be 16 layoffs and 16 positions being held open as a way to cover them. If the County had an early retirement option it might assist in retaining employees. Mr. Dennis said the County is looking into its own program to offer incentives to retire. Ms. Robertson said everything is designed to fit in the five percent increase, which are the increase pension and Medicaid expenses. If the State were to take over Medicaid expenses there would be an increase in State tax and reduced property tax. Mr. Proto asked if there are any discussions about reducing salaries and was informed salary reductions are not an option as they are negotiated.

Ms. Carey noted she has 7 positions not filled.

Adjournment

On motion the meeting adjourned at 5:00 p.m.

Respectfully submitted by Karen Fuller, Deputy Clerk.

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Frank Proto	Chair	Present	
Will Burbank	Member	Present	
James Dennis	Member	Present	
Kathy Luz Herrera	Member	Late	3:55 PM
Nathan Shinagawa	Member	Present	

Staff: J. Mareane, County Administrator; P. Carey, Department of Social Services; N. Zahler, Youth Services; L. Holmes, Office for the Aging; K. Fuller, Deputy Clerk

Legislator: M. Robertson, Chair

Guests: Dr. Theodore F. Them, Guthrie Clinic, Ltd.; Kevin Romer, Town of Ulysses; Richard Driscoll, Town of Newfield Supervisor; Ric Dietrich, Town of Danby Supervisor; Jennifer Tiffany, Danby Gas Drilling Task Force; Marjory C. Bitzer, Emergency Medical Coordinator – Town of Danby; Maria Coles, City of Ithaca; Stacey Shackford, Ithaca Journal

Call to Order

Chair Proto called the meeting to order at 3:35 p.m. He thanked Mr. Shinagawa for requesting Dr. Them speak to the committee. Introductions were made at this time.

Changes to Agenda

Mr. Proto moved all action items to the first portion of the meeting.

Minutes Approval

It was MOVED by Mr. Shinagawa, seconded by Mr. Burbank, and unanimously adopted by voice vote by members present, to accept the minutes of June 09, 2010, as presented. MINUTES APPROVED.

Chair's Report

Mr. Proto said there would be an update on the Public Health Director Search on July 15th. With regard to the Youth Services Director search, a decision is being made on the next round of interviews with Mr. Estes, Deputy Personnel Commissioner setting dates. A meeting of human service agencies will be scheduled to discuss budget impacts. The Committee will also need to schedule a special meeting(s) of the Committee to review the impact assessment forms for Departments.

County Administrator's Report

Mr. Mareane asked Committee members to review the impact assessment forms submitted. An update on the budget reflecting actions by the State should occur within the next week. The agency impact assessment forms should be handed into his office by the end of the week or early next week.

Youth Services

Budget Adjustment - 2010 State Aid Cuts - Youth Services (DOC ID: 2051)

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Health and Human Services Committee
Wednesday, July 14, 2010

Ms. Zahler said the budget adjustments reflect cuts made by New York State after the County budget was approved. It represents approximately a 4 percent reduction in revenue and the reductions were reduced accordingly.

RESULT:	RECOMMENDED [UNANIMOUS]
MOVER:	James Dennis, Member
SECONDER:	Will Burbank, Member
AYES:	Frank Proto, Will Burbank, James Dennis, Nathan Shinagawa
EXCUSED:	Kathy Luz Herrera

WHEREAS, pursuant to Administrative Manual Policy 05-02, budget adjustments exceeding \$5,000 require Legislative approval, now therefore be it

RESOLVED, on recommendation of the Health and Human Services Committee, That the Director of Finance be directed to make the following budget adjustments on his books:

Youth Services

Revenue:	7022.43820	Programs for Youth	-\$10,748
Revenue:	7023.43820	Programs for Youth	-\$ 3,846
Revenue:	7028.43820	Programs for Youth	-\$10,482
Revenue:	7029.43820	Programs for Youth	-\$ 2,540
Appropriation:	7022.54400	Program Expenses	-\$ 7,825
Appropriation:	7023.54400	Program Expenses	-\$ 5,831
Appropriation:	7026.54400	Program Expenses	-\$ 4,716
Appropriation:	7028.54400	Program Expenses	-\$ 6,704
Appropriation:	7029.54400	Program Expenses	-\$ 2,540

Explanation: Budget adjustment is needed since state aid available for contracted youth programs run by agencies and municipalities was reduced for 2010 beyond the projected cuts that were included in the approved 2010 County Budget. State aid is assigned by the Department to contracts in several different program accounts. Even though, by account, revenue and appropriation reductions are not the same number, overall, reductions in appropriations (\$27,616) equals the total being reduced in state aid (\$27,616).

SEQR ACTION: TYPE II-20

Office for the Aging

Rollover Request (DOC ID: 2096): Request to Use Certified Rollover Funds - 2010

Ms. Holmes explained the request of \$12,697 for the EISEP program would resolve an accounting error and increase the number of elderly clients served. The request for \$25,000 will assist in the purchase of updated equipment at the Emergency Dispatch Center to maintain and improve the PERS service and provide a backup system.

Mr. Mareane said he has reviewed the 2010 requests to assure they are necessary expenses. With respect to 2011 funding he is not recommending use of one-time rollover funds to support recurring costs and that they be targeted to high-priority one-time items, however, the Legislature has the latitude to determine what action to take.

Ms. Herrera arrived at this time (3:55 p.m.).

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Health and Human Services Committee
Wednesday, July 14, 2010

In response to Mr. Burbank’s question about the internal accounting discrepancy, Ms. Holmes indicated the problem was due to information input in a large database. The number of clients being served determined by a formula in the program. Half way into 2010 the discrepancy was found and required a reduction of hours available to assist clients. At this time the Information Technology Services is assisting in correcting the problem. Due to the high need in this area the request will correct this error and allow services to be provided to more clients.

RESULT:	RECOMMEND [UNANIMOUS]
MOVER:	James Dennis, Member
SECONDER:	Nathan Shinagawa, Member
AYES:	Proto, Burbank, Dennis, Luz Herrera, Shinagawa

Office for the Aging

\$12,697 Funds would be applied to the EISEP program to purchase needed hours of home care for frail elderly clients, in order to make up for an internal accounting discrepancy in County funding for the EISEP program in 2010. This will help to address the waiting list of 29 clients for the EISEP program

\$25,000 Funds to be used for digital dialer alarm receiver and monitoring equipment at the Department of Emergency Response. This equipment will provide redundancies in the Personal Emergency Response System (PERS) equipment, insuring that 600+ frail elders with PERS machines are adequately covered by dispatch
* * * * *

Mental Health Department

Suicide Prevention Bridge Barriers (DOC ID: 2112)

Mr. DeLuca reported there would be a meeting between Cornell University and the City of Ithaca this evening to discuss continuation of the bridge barriers erected as a result of multiple suicides. The Mental Health Services Board is encouraging Cornell and the City of Ithaca to allow the barriers to remain and they noted this is an opportunity to provide collaborative long-term planning on the issue.

Mr. DeLuca said a County resident facing a family crises became very depressed and went to the bridge location. Due to the barrier, time was provided for appropriate emergency personnel to arrive and assist him.

Ms. Coles said Common Council has received reports from Cornell University showing the connection between the barriers and suicide reduction, however, the information clearly states it is not conclusive. She believes if the bridge barriers limit the chances of an individual committing suicide it would be worth it; however, there are other Common Council members agree they are worth the loss of the aesthetic view. Ms. Coles noted the University reported there was a suicide not involving bridges on campus. Although it is a complicated situation, she supports the barrier on the bridge.

Ms. Herrera said the Mental Health Community and Suicide Prevention professionals, due to the nature of the tragedies, have taken this opportunity to educate the public. She expressed appreciation to Common Council for discussing the topic.

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Minutes
Health and Human Services Committee
Wednesday, July 14, 2010

Mr. Proto said he is supportive of Mr. DeLuca's efforts. Mr. DeLuca said it is a complicated issue, which he appreciates Common Council addressing.

* * * * *

Clinic Restructuring (DOC ID: 2114)

Mr. DeLuca reported on additional information compiled regarding the State Clinic restructuring amending the model for Medicaid billing. Following a review, he noted there are some strengths and weaknesses with the changes, however, overall he does not believe it will adversely affect his department. In response to Mr. Proto's question regarding whether the change in the model is due to Federal Medical Assistance Percentages (FMAP) changes, Mr. DeLuca said it is not. The recent reductions to the Mental Hygiene budget in the amount of \$151 million are primarily at the State level. It does not appear funds tied to capital projects are affected, although funding for supportive services may have reductions.

Mr. Rudd of Cayuga Medical Center said he knows there will be reductions in the Medicaid rates from the State. Until a State budget is in place he will not know the full impact of reductions and other changes.

* * * * *

Special Presentation Gas Exploration and its Effect on Health and Human Services Agencies (DOC ID: 2106) - Dr. Them

Dr. Them spoke as a trained chemist, an internist, and a specialist in occupational medicine, regarding public health issues. He noted since he spoke to the Public Safety Committee the risks for our community has more than doubled due to the Utica Shale that has been recognized as a second major gas reserve from Quebec, Canada, to Maryland. He noted the following areas that normally accompanies gas drilling operations:

- An increase in the number of people residing within the County will increase the same type of events and needs that require assistance from emergency responders and social services.
- The gas drilling industry has a death rate eight times the national average (32 people per 100,000 in the industry), although high, other industries such as fishing in Alaska and the logging industry are higher.
- Due to the increase in residents it can be expected to see an increase in the following areas:
 - Drug and alcohol related incidents
 - Additional traffic within the County
 - Noise and light pollution
 - Violations of local hunting and fishing regulations
 - Social Services caseloads
 - Housing shortages
 - Increase in property assessments due to demand
 - Increase in rent due to demand
 - Potential of a 200 percent increase in public school student population
 - Overall increase in the same type of medical/emergency situations presently happening in the County (motor vehicle accidents)
 - An increase in infections may happen due to the commuting of workers.

Dr. Them spoke of other factors specific to the gas drilling operations:

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 Health and Human Services Committee
 Wednesday, July 14, 2010

- Gas drilling companies are committed to repair roadways damaged by their vehicles, although it is an ongoing effort.
- “Christmas Trees”, which is the portion of the well’s pipe visible on the surface.
- One gas drilling operation built housing for workers and utilizes 75 shuttle buses to take workers to and from well sites.
- The gas drilling companies are very strict and have a 10:00 p.m. curfew for workers; if violated they are let go.
- There are approximately 150 jobs per well. Once in operation there will be approximately 15 jobs. When there is a reduction of output of a well, the fracture process may reoccur.
- With regard to chemicals used in the fracturing process, the higher risk is above ground; when in the ground the concentration level is .1 percent.
- In the event of a blowout of a well, the gas companies would call in emergency responders; they need to work under the direction of the site manager. It is important to meet and become familiar with the sites and protocol.
- There is a 9 to 1 ratio of blue-collar workers versus white-collar workers.
- Currently, medical needs of the workers located in Pennsylvania are for such things as fractures, cuts, blunt trauma, rabies exposure, bee stings, snakebites, and radiation (sunburn).
- Many of the workers are on a two-week on/two-week off work schedule.
- The gas workers are seeking after-hour medical care.

Dr. Them spoke of a variety of chemicals being present in homes and throughout the community and how they are accepted as part of life. As more chemicals are present the community will learn to deal with their presence. He spoke of having seen one case of a chemical burn associated with gas drilling and one case of chemical asphyxiation due to a leak, both patients are now fine. He explained the concern is with the dose of the chemicals, not the chemical itself. Dr. Them spoke of Material Safety Data Sheets (MSDS) not providing all information on chemical content, it is not required if it is proprietary information. The chemicals being sent into the wells will be heated to more than two-hundred degrees, however will not boil. The major concern is reactions that can occur with methane that could cause a fire. If there is a fire it requires a special expertise as was seen in Iraq; the possibility of hazards if not properly put out are many.

Ms. Coles asked about what would happen to the water removed from the wells. Dr. Them said there are several methods of disposal; most water recovered has low toxicity and concentration. When the water is removed it is placed into pits, by evaporation the solids and some chemicals remain, which goes to landfills. If they should leak there is the potential of getting into the groundwater. Ms. Coles asked how can a wastewater treatment plant treat this water if it is not known what the chemicals are. Dr. Them said it is a difficult situation; the chemicals being used are common chemicals that can be found in wastewater streams in low concentrations.

Ms. Robertson asked what percentage of the water used in the drilling process is consumptive use versus what goes back into the ecosystem. Dr. Them did not know the answer and noted for water that does come out the evaporation process would put it back into the ecosystem.

Mr. Dennis was excused at this time (5:00 p.m.).

In response to a question regarding timeframe before the full effect of gas drilling operations would be in our area, Dr. Them said he believes it would be 4-5 years. Ms. Coles expressed concern that a potential need to increase public safety staffing levels would put a long-term burden on local

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Health and Human Services Committee
Wednesday, July 14, 2010

governments. Dr. Them said estimates are that gas drilling in these areas could range from 10 years to 100 years.

In response to a question regarding potential social problems Dr. Them directed interested parties to do an internet search on "Barnett Shale, Denton/Ft. Worth, social impacts" for detailed information. With regard to the two-week work cycles, Dr. Them said the industry is recognizing a fatigue cycle taking place, which could result in higher accident rates. In response to Ms. Schlather's question about potential needs of the gas drilling employee's children it was noted that the families are generally healthy but that there will be some special needs in language and literacy.

Dr. Them provided the contact name of Tom Brandt at Robert Packer Hospital to obtain specific information on his training employees.

* * * * *

Youth Services

Budget Transfer - Computer Software (DOC ID: 2047)

The Committee received a copy for information only.
* * * * *

2011 Youth Board Funding Recommendations (DOC ID: 2104)

Ms. Zahler provided a summary of the 2011 Youth Board funding recommendations. Following the review, the 6.9 percent Target reduction in the amount of \$79,193, was made in a proportional fashion in the areas of planning and coordination, agencies, municipalities, and the Recreation Partnership. As a result of reductions, hundreds of youth will not be served in agency programs and it is anticipated there will be resulting staff reductions. The Board is looking at 2011 as a planning year for the department.

Ms. Zahler spoke of the State's requirement to complete a community-based needs assessment to develop goals and priorities for funding and planning. This will be completed in collaboration with the Department of Social Services. The Youth Board feels it is a necessary tool since the same programs have operated for the past four years. In the event a program is not desired to be continued, a reconfiguration of priorities and programming would be required.

Mr. Proto said the Recreation Partnership met yesterday and have decided not to request any increase in funding for 2011. They are still looking to find approximately \$1,000 additional for their budget; if they are unable to find additional revenue they may use their fund balance. An over target request may be necessary to bring the amount up to the current level of funding as a result of the 6.9 percent reductions.

* * * * *

Department of Social Services

Monthly Statistics - May 2010 (DOC ID: 2063)

Ms. Carey reported the number of Medicaid and Food Stamp cases rapidly increased, with ten new applications daily. Each staff member is handling in excess of 500 cases and due to the budget constraints she is opting not to fill positions becoming vacant, which will be eight positions by fall. At this time the allocation notice from Office of Children and Family Services has not been received so it is not possible to determine what funding would be provided. She will be traveling to Albany on Monday and hopes to obtain more information. It is also unknown what the weekly share of Medicaid will be, once he figure is received it would be billed back to October 2009. She commended her staff for their efforts to assist in how to serve clients during this difficult period. In response to Mr. Burbank's question,

Minutes
Health and Human Services Committee
Wednesday, July 14, 2010

the reduced staffing may mean a longer period to make application determinations. It was also noted the positions remaining vacant are mostly Social Welfare Examiners and some Caseworkers.

Discussion Regarding Breast Cancer Screening Recommendations (DOC ID: 2107)

Mr. Shinagawa said originally it was thought a resolution should be written in support of continuation of breast cancer screening for women 40-49 and that insurance companies should not take the recent recommendation extending the age for screening as a means to decline insurance payments. In discussions with the Cancer Research Center of the Finger Lakes, he was informed that Federal Legislation bill HR971 passed the House with a 426 to 0 vote. This bill states the recently amended guidelines would not prohibit services and should not be used to deny insurance claims. He believes there is a Senate companion bill that will be coming forward shortly.

Office for the Aging

Budget Adjustment - III-E Respite (DOC ID: 2109)

The Committee received a copy for information only.

Youth Services Special Project

Ms. Zahler provided a brief report on the special project that was done during the Grassroots Festival in Trumansburg. Youth assisted in placing special stickers on all alcoholic beverages sold in retail stores in Trumansburg calling attention to the fact it is illegal to purchase alcohol for minors. In addition, almost all stores allowed the placement of posters with the same message.

Special Meeting Discussion

Members discussed the need to set dates for a review of the impact assessment forms and agreed to meet July 28th and 29th from 3:00 p.m. to 5:00 p.m.

Adjournment

On motion, the meeting adjourned at 5:47 p.m.

Respectfully submitted, Karen Fuller, Deputy Clerk.

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Health and Human Services Committee
Special Meeting Minutes
Wednesday, July 28, 2010 3:30 PM
Scott Heyman Conference Room

Approved 8/11/10

Attendee Name	Title	Status	Arrived
Frank Proto	Chair	Present	
Will Burbank	Member	Present	
James Dennis	Member	Present	
Kathy Luz Herrera	Member	Late	3:45 PM
Nathan Shinagawa	Member	Present	

Call to Order

Chairman Proto called the meeting to order at 3:02 p.m.

Impact Assessment Review

Mr. Proto explained the process will be to go through the material and ask pertinent questions about the program and stressed this is not a budget-making process. He noted that Ms. Martel-Moore is excused today and that Mr. Mareane will act in her place.

Mr. Mareane stressed the purpose of the review is to give Legislators and the public the opportunity to have a better understanding of the programs supported by the budget. The dollar amounts within the documents are estimates of the program cost. Each form will show what the local cost is and what additional funds come to the County to operate each program. Mr. Mareane also provided a summary sheet of the financial information shown on the assessment forms.

Mr. Mareane provided information on the type of program designation as follows:

- **Mandate – Mandate (MM)** – programs that are defined by both benefit levels and administrative systems that are mandated by the State.
- **Mandate – Discretionary (MD)** – programs that are mandated by the State but that allow local latitude in the way the program is delivered.
- **Discretionary-Mandate (DM)** – programs we are not mandated to provide, but if we do choose to provide them, we are governed by mandated rules and procedures.
- **Discretionary – Discretionary (DD)** – programs we are not mandated to provide and have local control over how they are delivered.

At this time the Committee reviewed the Impact Assessment Forms for the Health Department, Human Rights Commission, Office for the Aging and Mental Health.

Following the review Mr. Mareane asked if the Committee found the form a valuable tool, consensus was that it was very informative and that given a period of time to absorb the process, detailed information could be provided.

Adjournment

On motion the meeting adjourned at 5:02 p.m.

Respectfully submitted by Karen Fuller, Deputy Clerk

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Health and Human Services Committee
Special Meeting Minutes
Thursday, July 29, 2010 3:30 PM
Scott Heyman Conference Room

Approved 8/11/10

Attendee Name	Title	Status	Arrived
Frank Proto	Chair	Present	
Will Burbank	Member	Present	
James Dennis	Member	Present	
Kathy Luz Herrera	Member	Late	3:30 PM
Nathan Shinagawa	Member	Present	

Present: J. Mareane, County Administration; P. Carey, Social Services; N. Zahler, Youth Services; R. DeLuca, Mental Health; N. Burston, Human Services Coalition; K. Fuller, Deputy Clerk

Legislator: M. Robertson, Chair

Call to Order

Chair Proto called the meeting to order at 3:04 p.m. He said when the forms are again submitted with the 2011 budget information there may be changes in the Type of Program area as well as other minor amendments. He also told the Committee that he will be calling another special meeting of the Committee to review the impact assessments submitted by agencies.

Impact Assessment Review

The Committee reviewed the impact assessment forms and asked appropriate questions for the Department of Social Services and Youth Services departments.

Following the review Mr. Proto directed members to address any additional program questions to the appropriate department head. Ms. Robertson expressed appreciation to the Committee for reviewing the many programs that fall under the Health and Human Services Committee. Mr. Proto and Committee members commended Department Heads and their staff for their time and effort to complete the assessments.

Adjournment

On motion the meeting was adjourned at 4:58 p.m.

Respectfully submitted by Karen Fuller, Deputy Clerk.

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Health Depar
Category: Advisory Boards and Comm
Functional Category: B



ADOPTED

DOC ID: 178

RESOLUTION NO.

Approval of Amended Bylaws of the Tompkins County Board of Health – Health Department

WHEREAS, the Tompkins County Board of Health bylaws have been revised to reflect the appointment of the Medical Director as it applies to Diagnostic & Treatment Center regulations, and re-organized for clarity, now therefore be it

RESOLVED, on recommendation of the Health and Human Services Committee, That the bylaws of the Tompkins County Board of Health be and hereby are approved,

RESOLVED, further, That a copy of the revised bylaws shall be kept on file with the Clerk of the Legislature.

SEQR ACTION: TYPE II-20

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Youth Services Department
Category: Transfers Not Requiring Action
Functional Category:
DOC ID: 2124

BDGT ADJ. & TRANSFERS (INFO. ONLY)

Budget Transfer, Youth Services Dept, July 2010

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Department: **T. C. Youth Services Department**

Date: **7/19/2010**

_____ (for Finance use)

<i>FROM:</i>			<i>TO:</i>			
Department Budget Account	Title	AMOUNT	Department Budget Account	Title	Detailed Explanation Required:	
1	7020.54442	Professional Service Fees	\$150	7020.54332	Books/Publications	Transfer needed to accurately reflect actual expenditures.
2	7020.54412	Travel/Training	\$1,900	7020.54402	Advertising	Transfer needed to accurately reflect actual expenditure program expenses relating to the Community Coalition 1 Healthy Youth Drug Free Communities Grant.
3	7020.54452	Postage	\$1,100	7020.54400	Program Expenses	Transfer needed to accurately reflect actual expenditure program expenses relating to the Community Coalition 1 Healthy Youth Drug Free Communities Grant.
4						
5						
6						
7						
8						
Date of Program Committee			Date Sent to Program Committee			
8/11/2010			7/19/2010			Sender's Initials <u>TLA</u>

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

SIGNATURES

Department Head _____ Date Signed _____

Director of Finance _____ Date Signed _____

for County Administration use only.

Routing: Submit 4 (four) copies to Finance-Comptroller
Submit 1 (one) copy to Program Committee for next agenda



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Legislature Office
Category: Advisory Boards/Committees
Functional Category:

DOC ID: 2132

**RECOMMENDED
APPOINTMENT**

Community Mental Health Services Board Appointment

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Office for the /
Category: Personnel (Positions, Salaries, Ber
Functional Cate

ADOPTED

DOC ID: 216

RESOLUTION NO.

Authorization to Increase Hours - Outreach Worker - Office for the Aging

1
2
3 WHEREAS, the Tompkins County Legislature previously approved the Office for the Aging’s use of rollover
4 funds to hire a temporary Outreach Worker at 20 hours per week to process Home Energy Assistance Program (HEAP
5 applications during the 2010-2011 heating season, and
6

7 WHEREAS, the Office for the Aging has one existing vacant Outreach Worker position at 4 hours per week
8 now therefore be it
9

10 RESOLVED, on recommendation of the Health and Human Services and the Budget and Capital Committees
11 That the position of Outreach Worker, labor grade (9-517) I, competitive class, be increased from 4 hours per week to
12 20 hours per week,
13

14 RESOLVED, further, That this increase in hours shall be permanent as long as there are sufficient funds to
15 cover the increase in hours.

16 **SEQR ACTION: TYPE II-20**
17

18 Explanation: The Department has previously used the Project Assistant title to provide this seasonal service to clients.
19 A position of Outreach Worker is already on the books, but not at the hours necessary to complete this work, therefore
20 this request is to increase the hours of this temporary position which will be funded through approved rollover funding
21

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Office for the Aging
Category: Transfers Not Requiring Action
Functional Category: Office for the Aging
DOC ID: 2154

BDGT ADJ. & TRANSFERS (INFO. ONLY)

Wireless Headset

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Department: **Office for the Aging**

Date: **7/29/2010**

_____ (for Finance use)

FROM: Department Budget Account			TO: Department Budget Account		Detailed Explanation Required:	
Account	Title	AMOUNT	Account	Title		
1	6787-52219	PERS Units	\$400	6772-52210	Office Equipment	Transfer needed to cover cost of Wireless Headset for Agiri services Specialist.
2						
3						
4						
5						
6						
7						
8						
		Total	\$400			
Date of Program Committee			Date Sent to Program Committee			
8/11/2010			Salary	2618	6778	7/29/2010
						Sender's Initials <u>DLS</u>

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

SIGNATURES

Department Head	Date Signed	7/29/2010	for County Administration use only
Director of Finance	Date Signed		

Routing: Submit 4 (four) copies to Finance-Comptroller
Submit 1 (one) copy to Program Committee for next agenda



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Office for the Aging
Category: Budget Adjustments Under \$5,000
Functional Category:
DOC ID: 2118

BDGT ADJ. & TRANSFERS (INFO. ONLY)

6796 Camera

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Department: **Office for the Aging**

Date: **7/14/2010**

_____ (for Finance use)

<i>FROM:</i> Department Budget Account			<i>TO:</i> Department Budget Account		Detailed Explanation Required:	
Account	Title	AMOUNT	Account	Title		
1	6787-52219	PERS Units	\$350	6796-52210	Office Equipment	Transfer needed to replace the camera for the WRAP program.
2						
3						
4						
5						
6						
7						
8						
		Total	\$350			
Date of Program Committee			Salary	Date Sent to Program Committee		
8/11/2010			2618	6778	7/13/2010	Sender's Initials <u>DLS</u>

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

SIGNATURES

Department Head Date Signed
7/14/2010

Director of Finance Date Signed

for County Administration use only

Routing: Submit 4 (four) copies to Finance-Comptroller
Submit 1 (one) copy to Program Committee for next agenda



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 08/11/10 03:30 PM
Department: Office for the Aging
Category: Budget Adjustments Under \$5,000
Functional Category:
DOC ID: 2120

BDGT ADJ. & TRANSFERS (INFO. ONLY)

III-B Training

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

Department: **Office for the Aging**

Date: **7/15/2010**

_____ (for Finance use)

FROM: Department Budget Account			TO: Department Budget Account		Detailed Explanation Required:	
Account	Title	AMOUNT	Account	Title		
1	6787-52219	PERS Units	\$450	6772-54412	Travel & Training	Transfer needed to cover cost of training conferences for remainder of 2010.
2						
3						
4						
5						
6						
7						
8						
		Total	\$450			
Date of Program Committee			Salary	2618	6778	Date Sent to Program Committee
8/11/2010						7/16/2010
						Sender's Initials <u>DLS</u>

Minutes Acceptance: Minutes of Aug 11, 2010 3:30 PM (Minutes Approval)

SIGNATURES

Department Head Date Signed **7/15/2010**

Director of Finance Date Signed

for County Administration use only

Routing: Submit 4 (four) copies to Finance-Comptroller
Submit 1 (one) copy to Program Committee for next agenda

Health and Human Services Committee
 Special Meeting Minutes
Tuesday, August 31, 2010 3:30 PM
 Tompkins County Courthouse

Approved 9/8/10

Attendee Name	Title	Status
Frank Proto	Chair	Present
Will Burbank	Member	Present
James Dennis	Member	Excused
Kathy Luz Herrera	Member	Excused
Nathan Shinagawa	Member	Present

Present: K. Schlather, Human Services Coalition; K. Schlather, Cornell Cooperative Extension; L. Dillon, C. Berman, Tompkins Community Action; A. Smith, Tompkins County SPCA, P. Younger, Deputy County Administrator; J. Mareane, County Administrator

Legislators: C. Chock, P. Pryor, M. Robertson

Call to Order

Chair Proto called the meeting to order at 3:30 p.m.

Review of Agency Program Impact Assessment Forms

The Committee reviewed the impact assessment forms and asked appropriate questions for the following agencies:

- SPCA – Animal Control
- Tompkins Community Action – During the review Mr. Proto disclosed that on occasion he is approached by individuals receiving Section 8 housing vouchers to rent his units.
- Cornell Cooperative Extension
- Human Services Coalition
- Human Services Coalition – Community Agencies

Adjournment

On motion, the meeting adjourned at 5:55 p.m.

Minutes Acceptance: Minutes of Aug 31, 2010 3:30 PM (Minutes Approval)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

Meeting: 09/08/10 03:30 PM
Department: Health Departmen
Category: Fiscal (Budget
Functional Category: Personne

ADOPTED

DOC ID: 2208

RESOLUTION NO.

1 Appropriation from Contingent Fund – Terminal Pay – Health 2 Department

3 WHEREAS, the Health Department has had four retirements this year, including a Senior Public Health
4 Sanitarian effective May 28,2010, an Account Clerk Typist effective April 30, 2010, a Physical Therapist effective
5 February 27, 2010, and the Public Health Director effective June 30, 2010, and
6

7 WHEREAS, the Fiscal Policy of Tompkins County allows for terminal-pay reimbursement to the department
8 from the Contingent Fund, now therefore be it
9

10 RESOLVED, on recommendation of the Health and Human Services and Budget and Capital Committees,
11 That the Director of Finance is hereby authorized and directed to make the following budget appropriation:
12

13	FROM: A1990.54440	Contingent Fund	\$	93,785
14	TO: A4090.51000595	Sr. Public Health Sanitarian	\$	32,530
15	A4090.58800	Fringes	\$	13,175
16	A4090.51000513	Account Clerk Typist	\$	1,243
17	A4090.58800	Fringes	\$	503
18	A4016.51000579	Physical Therapist	\$	11,076
19	A4016.58800	Fringes	\$	4,486
20	A4010.51000250	Public Health Director	\$	21,901
21	A4010.58800	Fringes	\$	8,871

22 **SEQR ACTION: TYPE II-20**
23
24



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

COMPLETED

Meeting: 09/08/10 03:30 PM
Department: Youth Services Department
Category: Other Initiative or Subject
Functional Category:

DOC ID: 2201

REPORT OR DISCUSSION ITEM

Impact of Proposed Target Cut on Rural Youth

Impact of Proposed 2011 Target Cut on Rural and At Risk Youth

Tompkins County Youth Services September 2, 2010

In addition to the **\$79,193** in across the board cuts made by Youth Services, the County Administrator reduced the target budget of the Youth Services Department by **\$282,560**. Cuts would be made as follows:

Municipality/Program	Amount of Cut	Staff Affected	Youth Affected
Caroline	100% of \$ 15,709	.5 FTE	91
Danby	100% of \$ 15,709	.5 FTE	65
Dryden	100% of \$ 30,969	2 FTE	258
Enfield	100% of \$ 16,415	1 FTE	120
Groton	100% of \$ 23,978	1.5 FTE	254
City of Ithaca	100% of \$ 20,218	\$ Used hire at risk City teens	71
Town Ithaca/Vill Lansing	100% of \$27,185	1.5 FTE (including a local component of Learning Web)	555
Town Lansing	100% of \$ 15,785	1 FTE	205
Newfield	100% of \$11,527	.5 FTE	84
Ulysses-Tburg	100% of \$23,276	1 FTE	522
CCE Rural Youth Svs	100% of \$46,788	1.5 FTE Coordinators to train & supervise & support local staff and help with program development	
Learning Web	50% cut = - \$35,000	1 FTE	100 lose service (mostly rural, at risk)
	\$282,560	15 staff with benefits	2,325

Who are these youth and what do these programs mean to them? We will share a few stories.

The Case for Investing in Youth Development

1. Tompkins County decided in 1989 that rural youth who don't participate in other programs needed access to programs in their home communities since most agencies served youth primarily from Ithaca. The Municipal Youth Services System we created engages nearly 80 community volunteers in ten planning groups that serve all municipalities. They plan and oversee local programs for over 2,200 youth. Our innovative system has won two state awards and is considered a model of cost-effective outreach to rural populations.
2. Because of the County's investments, we have been able to serve 28% of our youth population, compared to 5-6% in most other counties. The percentage is significantly higher when we include the Recreation Partnership.
3. Youth Development is cost effective:
 - ◆ The County's funds are core dollars that leverage at least as many local dollars, reducing the cost to the County and engaging partners in local communities who share the cost and depend on the County.
 - ◆ By engaging Cooperative Extension in this intermunicipal partnership, the cost of employing well-supervised staff is significantly less than if municipalities hired directly or through other agencies.
 - ◆ To restore \$282,560 means that the County would invest an average of \$122/youth. These programs prevent at least 50 youth from dropping out, needing detention, or incarceration, or foster care which can cost \$13,400 - \$70,000/youth/year.
 - ◆ Rural families with transportation and discretionary income would need to spend at least \$300/child/year to purchase just a few weeks of similar service, if they could find it in Ithaca. A resident who pays taxes on a \$100,000 home would pay about \$2.25 more than the 5% levy increase of \$38.88 if funding were restored.
 - ◆ Employers can avoid \$1.3 million in lost productivity when their employees are assured that their children are engaged in well-supervised positive programs. They don't need to spend valuable work time trying to manage unsupervised middle schoolers after school.
 - ◆ When youth participate in programs like these and the Learning Web, they are more likely to graduate and become gainfully employed, less dependent on public systems, and able to contribute to our community.



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

SCHEDULED

INFORMATION ITEM

Meeting: 09/08/10 03:30 PM
Department: Social Services Department
Category: Information Only
Functional Category: Social Services

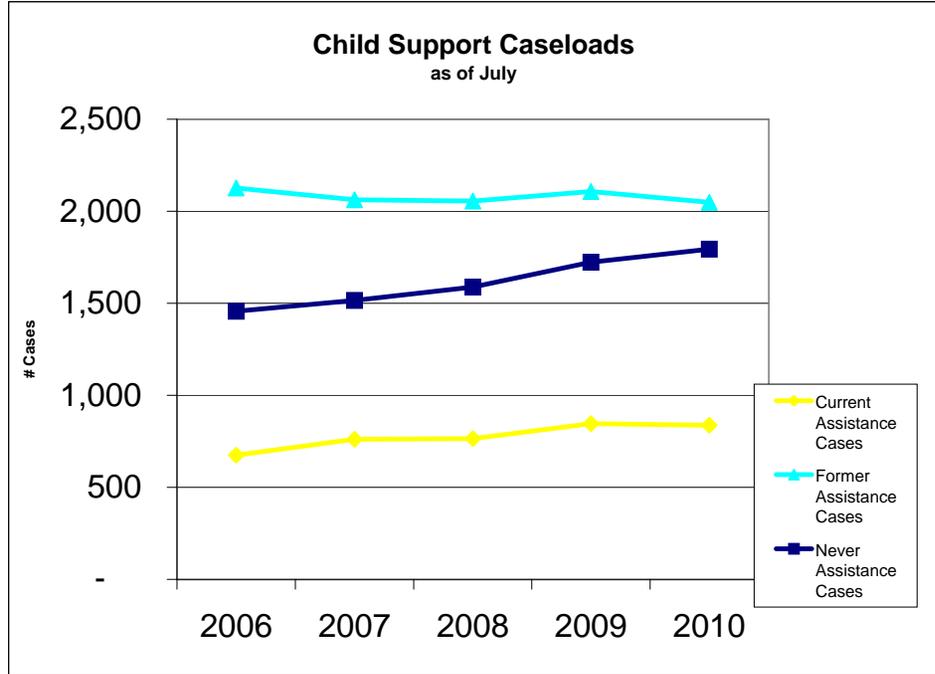
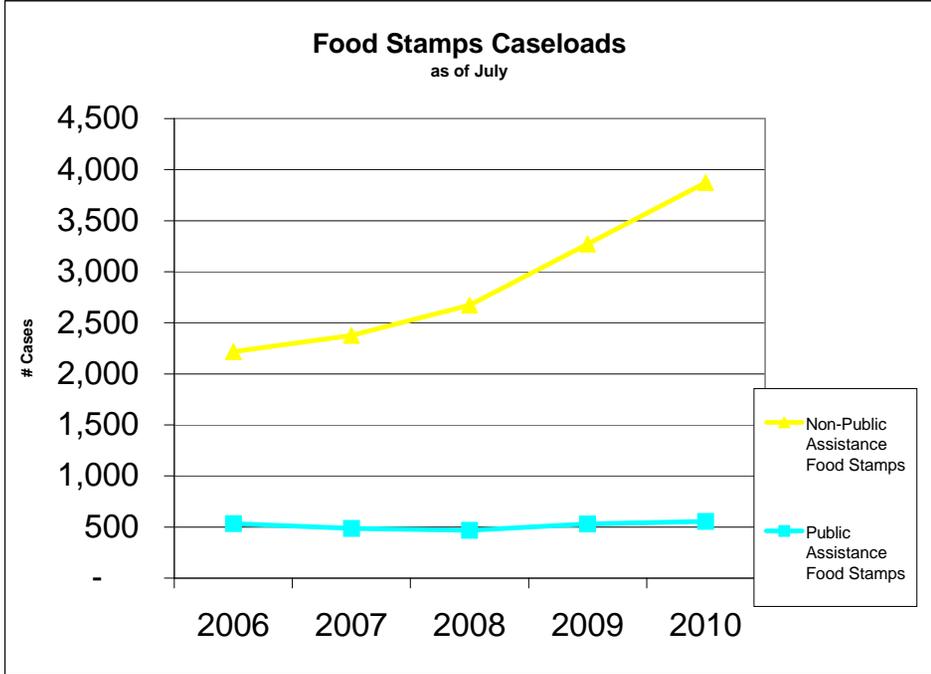
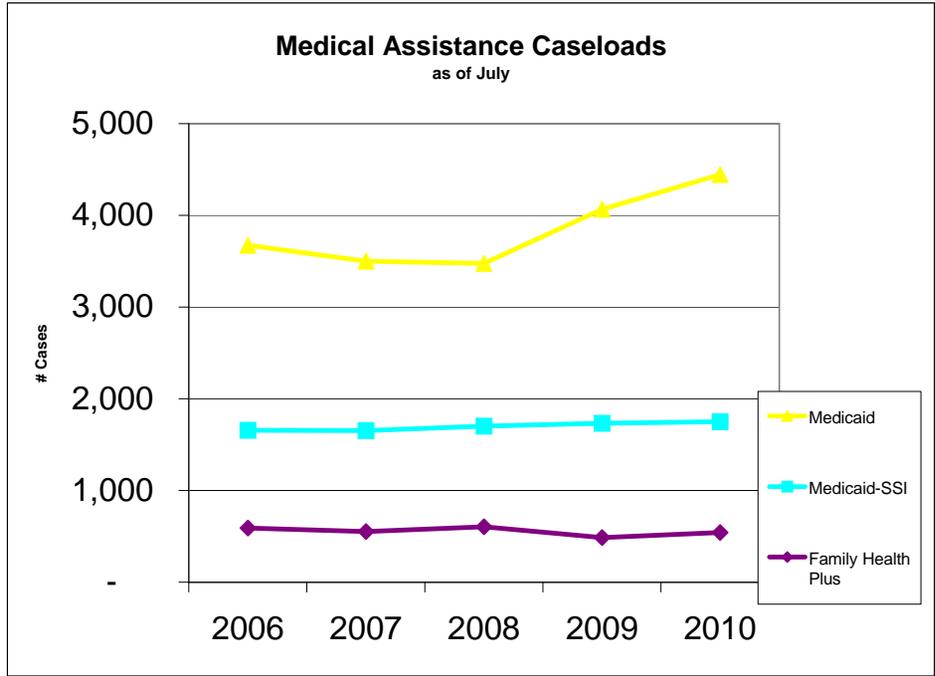
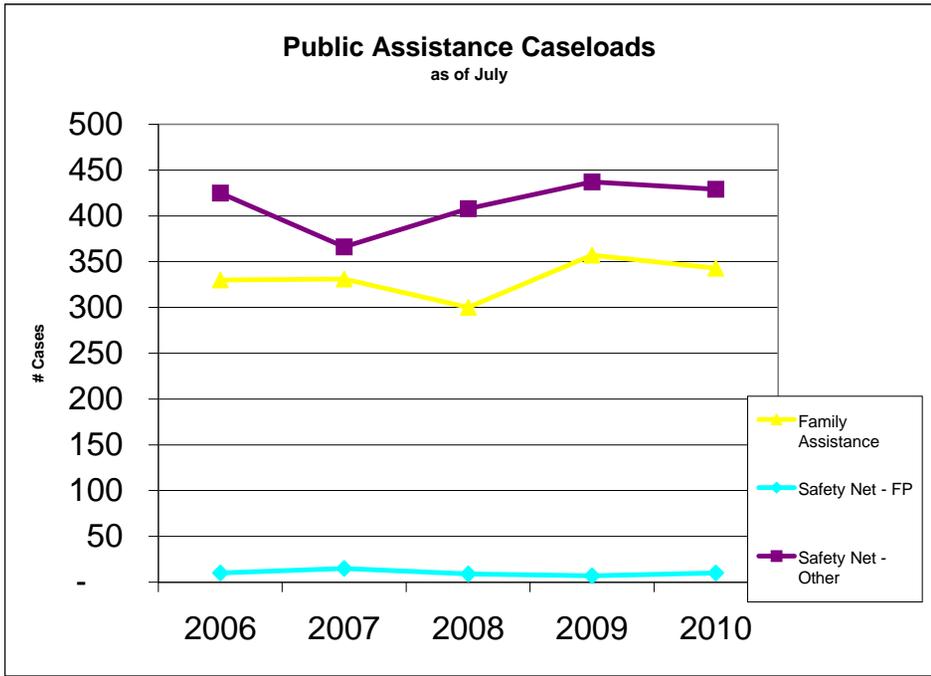
DOC ID: 2162

DSS Monthly Caseload Statistics Table - 2010 July

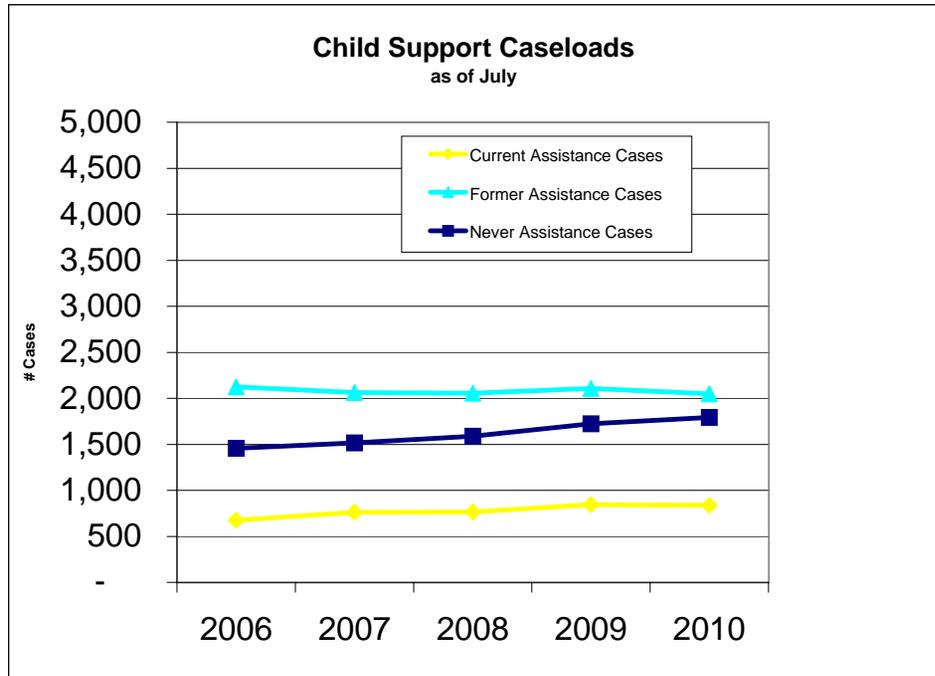
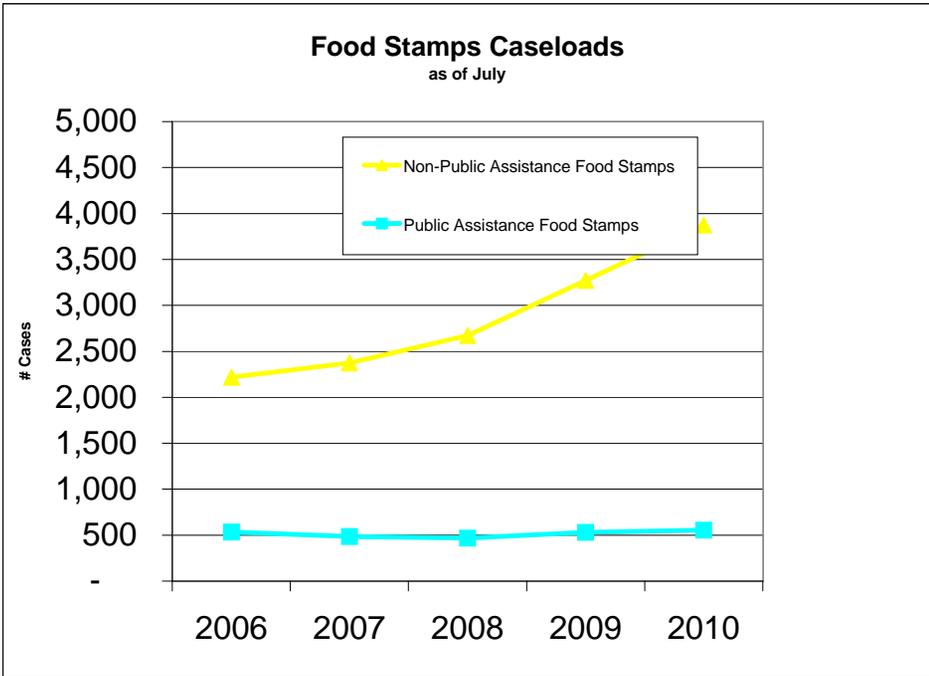
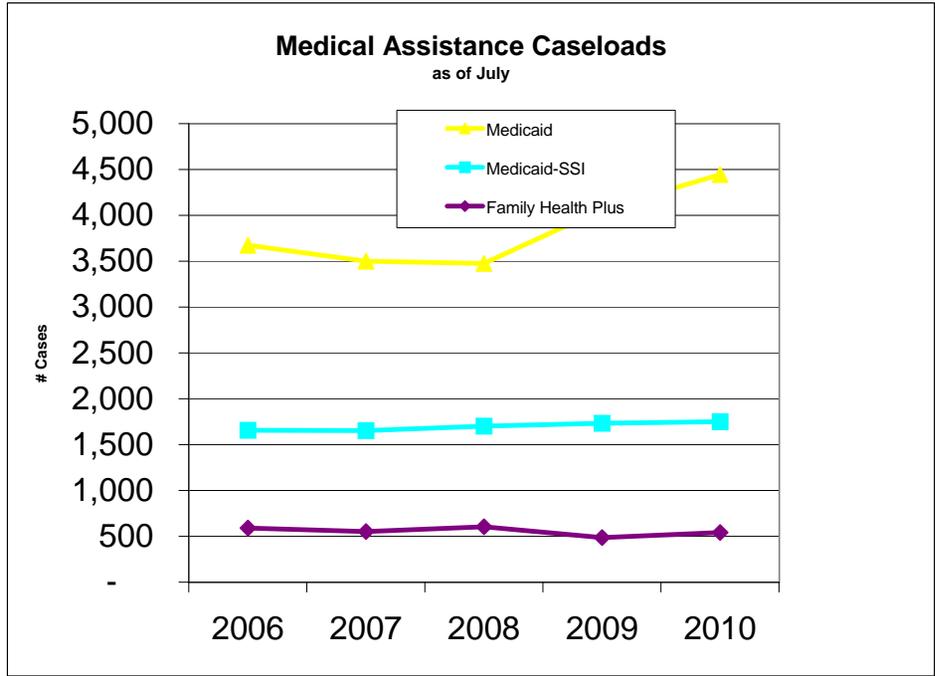
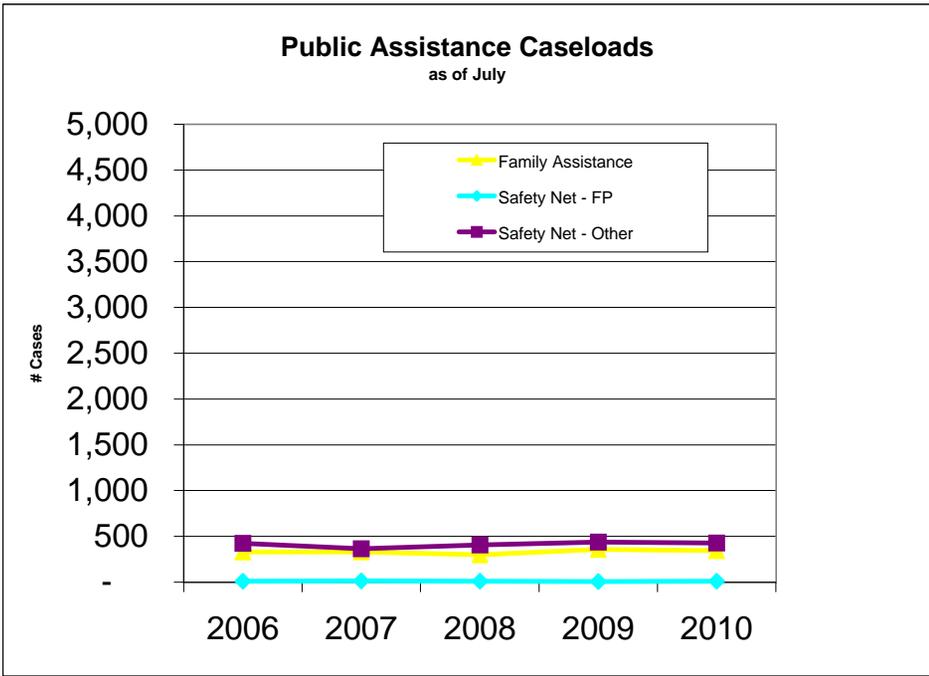
**TOMPKINS COUNTY DEPARTMENT OF SOCIAL SERVICES
MONTHLY CASELOAD STATISTICS**

	Jul-06	Jul-07	Jul-08	Jul-09	This month Jul-10	Last month Jun-10	Year-to-Year Change 2009 -> 2010		4-year change 2006 -> 2010	
ECONOMIC ASSISTANCE										
Family Assistance	330	331	300	357	343	340	(14)	-3.9%	13	3.9%
Safety Net - Federal Participation	10	15	9	7	10	9	3	42.9%	-	0.0%
Total	340	346	309	364	353	349	(11)	-3.0%	13	3.8%
Safety Net Assist. - Cash - Individual	226	194	208	234	260	253	26	11.1%	34	15.0%
- Families	11	8	14	14	18	17	4	28.6%	7	63.6%
Safety Net Assist. - FNP - Individual	118	90	100	111	110	111	(1)	-0.9%	(8)	-6.8%
- Families	35	37	43	39	41	43	2	5.1%	6	17.1%
Total	390	329	365	398	429	424	31	7.8%	39	10.0%
TOTAL PUBLIC ASSISTANCE										
	721	661	666	756	772	764	16	2.1%	51	7.1%
Medical Assistance (MA)	3,672	3,500	3,476	4,066	4,444	4,473	378	9.3%	772	21.0%
MA-SSI	1,656	1,654	1,702	1,733	1,751	1,735	18	1.0%	95	5.7%
Family Health Plus	591	552	604	486	541	563	55	11.3%	(50)	-8.5%
TOTAL MEDICAL ASSISTANCE										
	5,919	5,706	5,782	6,285	6,736	6,771	451	7.2%	817	13.8%
Non-Public Assistance Food Stamps	2,218	2,375	2,672	3,270	3,873	3,774	603	18.4%	1,655	74.6%
Public Assistance Food Stamps	533	486	467	530	554	541	24	4.5%	21	3.9%
TOTAL FOOD STAMPS										
	2,751	2,861	3,139	3,800	4,427	4,315	627	16.5%	1,676	60.9%
TOTAL HEAP										
	1,592	1,375	1,934	2,212	2,142	2,146	(70)	-3.2%	550	34.5%
SERVICES										
TOTAL SERVICES CASES	657	656	658	738	747	733	9	1.2%	90	13.7%
CHILD SUPPORT										
Open FA & FC Cases	675	762	764	846	837	831	(9)	-1.1%	162	24.0%
Arrears FA & FC Cases	2,126	2,062	2,056	2,108	2,048	2,037	(60)	-2.8%	(78)	-3.7%
Private Cases	1,456	1,515	1,588	1,724	1,794	1,803	70	4.1%	338	23.2%
TOTAL CHILD SUPPORT CASES										
	4,257	4,339	4,408	4,678	4,679	4,671	1	0.0%	422	9.9%

Attachment: Monthly Statistics Table - July 2010 (2162 : DSS Monthly Caseload Statistics - 2010 July)



Attachment: Monthly Charts A - July 2010 (2162 : DSS Monthly Caseload Statistics - 2010 July)



Attachment: Monthly Charts B - July 2010 (2162 : DSS Monthly Caseload Statistics - 2010 July)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

COMPLETED

Meeting: 09/08/10 03:30 PM
Department: Office for the Aging
Category: Routine Department/Program Activities
Functional Category:

DOC ID: 2198

REPORT OR DISCUSSION ITEM

Complete Streets Report

The April, 2010 Complete Streets Week Initiative: Tompkins County Participation & Findings

Introduction

Ithaca-area residents and college students teamed up to participate in the Complete Streets Week initiative April 19 - 23. The goal of the initiative was to identify problem sidewalks and intersections for Tompkins County pedestrians of all ages and abilities, and to share this information with city, town and county planning, public works, and other appropriate offices. This project was sponsored by AARP, which created "walkability survey" toolkits for download and helped with volunteer recruitment through the AARP Create the Good Web site.

The Process

The Tompkins County Office for the Aging (COFA) and the Ithaca College Gerontology Institute collaborated to recruit volunteers and organize teams. The Gerontology Institute recruited Aging Studies majors and minors to participate in the initiative and coordinated teams and survey times during the week-long initiative.

Members of the COFA advisory committee identified several intersections and walkways that were problematic for older or disabled pedestrians, and several of these members also participated in the survey process. Additionally, planning department staff of the City of Ithaca, Town of Ithaca, and Tompkins County provided input on areas of future development for senior housing and assisted living, where walkability may be an issue. And finally, members of the Fall Creek Neighborhood Association listserv identified areas of their neighborhood to be surveyed.

Volunteers were recruited through the COFA Advisory Committee, gerontology student organizations, the Aging Studies student email list, the Fall Creek Neighborhood Association listserv, and AARP's Create the Good Web site. In all, 19 volunteers worked in teams to survey seven areas in Tompkins County. Two volunteers participated in more than one group. Team members ranged in age from 19 years to early 70s.

Volunteers received copies of the AARP Toolkit and Sidewalks and Streets Survey, clipboards and, (for those working in high-traffic areas), orange safety vests. Volunteers were encouraged to take photos of their survey area, and many did so using cell phones or other digital cameras. In most teams, each member of the team completed a survey. An Ithaca College student employee who had participated on a Complete Streets team compiled the surveys into one for each area or intersection.

The Areas Surveyed

The COFA Advisory Committee identified four areas that have been reported as problematic for older and disabled pedestrians, as described below:

- The intersection of Rt 13 and Wood Street is used by resident of Titus Towers who are walking to Tops Plaza for grocery or other shopping.
- Pine Tree Road is crossed by residents of Ellis Hollow Apartments who are walking to Rite Aid. This general area, including the intersection of Pine Tree and Mitchell, is also a pedestrian walkway for students and Belle Sherman Residents going to and from the East Hill Plaza.
- Rt. 13 and Third Street is a busy pedestrian walkway on weekends when the Farmer’s Market is in session. However, the closing of the P & C on Hancock has the potential for increasing traffic as residents walk to Aldi for grocery shopping.
- The Rt. 96 corridor between Bundy and Hayts Road has increasing pedestrian traffic with the recent housing development in that area and due to the presence of Cayuga Medical Center, the Tompkins County Health Department, two long-term care facilities, and the xxx professional building along that stretch of Rt. 96.

In addition, Fall Creek neighborhood residents identified areas that, based on their own experiences as pedestrians, were problematic. These areas are described below.

- The intersection of N. Aurora and Court Streets is a busy auto traffic intersection, especially during the weekday morning and evening “rush”. It is also a high pedestrian traffic area, including people with mobility challenges, especially before and after church services (St. Paul’s Methodist Church is a primary anchor on that corner).
- N. Tioga Street between Lincoln and E. Yates was identified by a Tioga Street resident who walks in the neighborhood daily. It is also used by many families walking to and from Fall Creek School.
- Aurora Street is a busy street with both through traffic, parents dropping off or picking up children from Fall Creek School, and pedestrians of all ages. The area between E. Lincoln and Queen Streets includes the School Crossing area.

Findings

The table that follows shows the key problems identified in the surveys – most often in the language included in the survey instrument itself – along with additional comments by the team members.

Complete Streets, NY

Ithaca Survey Summary of Findings

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
Pine Tree Road near Mitchell Street Residents of Ellis Hollow apartments and Summer Hill Townhouses use the sidewalk to the bank and Burger King, and cross Pine Tree Road to travel to Rite Aid.			
	Intersection: Pine Tree Rd & Mitchell	<ul style="list-style-type: none"> •No pedestrian signal •No crosswalks •Virtually no sidewalks •Must walk too far for safe place to cross the street 	
	Sidewalk between Pine Tree Rd and Ellis Hollow Senior Housing	<ul style="list-style-type: none"> •Sidewalk interrupted by many large driveways w/ no crosswalks 	
	Intersection: Pine Tree Rd between Rite Aid and East Hill Plaza	<ul style="list-style-type: none"> •No pedestrian Signal •Need traffic signal or crosswalk •No median (at crossing point the street has 3 lanes) •No bench or shelter at bus stop •Car speeds on Pine Tree too fast •Unclear signage for drivers and pedestrians. 	<ul style="list-style-type: none"> •East Hill Plaza sign blocks driver view, requiring cars to pull out to get around bus, confusing pedestrians. •The left turn into to the Plaza is poorly marked – some drivers were confused and did not always notice pedestrians who were starting to cross; the crosswalk and left turn lane are very close. •This is a very confusing and scary intersection for pedestrians and drivers. Could bus stop be moved inside the East Hills Plaza Parking Lot? •Need a crosswalk across the Plaza entrance on Pine Tree Rd.
	Sidewalk between Mitchell and Maple Ave	<ul style="list-style-type: none"> •Curb cuts not lined up with crosswalks •On west side sidewalk is blocked with poles, signs, etc 	

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
<p>Rt 96 between Hayts Rd and Bundy Rd Recent development in this area has increased pedestrian traffic, including those traveling between apartment complexes to the bus or medical/health department buildings, or individuals using the bus to get to work at one of the medical or long-term care organizations in the area. Two residential care facilities, Cayuga Ridge nursing home and Brookdale Senior Living are located on this stretch of Rt. 96.</p>			
	Walkway/sidewalks on Rt. 96 between Hayts and Bundy	<ul style="list-style-type: none"> •No sidewalks, paths or shoulders •No curbs •Need sidewalk leading to bus stop •Bus stop doesn't have shelter 	<ul style="list-style-type: none"> •Only 20 feet of sidewalk at West Hill Drive •Pedestrians don't feel safe because car speeds are too fast •There is a bus stop with no place for people to wait; can get to one place by bus but not leave (no stop on other side of road); in bad weather bus users are in a snow bank
(Rt. 96 Between Hayts and Bundy Roads, continued)	Intersection Hayts Road and Rt. 96	<ul style="list-style-type: none"> •Need traffic signal or crosswalk •Road is too wide to cross safely 	<ul style="list-style-type: none"> •Traffic is very fast and not enough of a safe shoulder to walk on due to steep ditches on both sides. It would be very difficult to cross especially for pedestrians with mobility problems; crossing is in a shallow dip not visible to northbound traffic

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)

	<p>Rt . 96 at the Professional Building</p>	<ul style="list-style-type: none"> •Need traffic signal or crosswalk •Have to walk far for safe place to cross 	<p>Bus stop sign at driveway but not safe or visible when there is a lot of snow. Heavily used driveway. Cars on either side also use driveway to go to hospital and health dept. No sidewalks and uneven ground is especially difficult for elderly and individuals with dis-abilities. Pedestrians on west side (opposite Professional Building) walk on paved shoulder then cross street. Large complex (Overlook Apartments) on west side.</p>
	<p>Rt. 96 and West Hill Drive (Hospital Entrance)</p>	<ul style="list-style-type: none"> •Pedestrian signal doesn't give people who walk more slowly enough time to cross (20 seconds crossing east-west; longer crossing north-south) 	
	<p>Rt. 96 at Cayuga Ridge (former Lakeside)</p>	<ul style="list-style-type: none"> •No traffic signal •No crosswalk 	<ul style="list-style-type: none"> •No sidewalks, no crosswalks, no place for southbound pedestrians to wait @ bus stop. Although not seen during this observation—people (residents with walkers and workers from Cayuga Ridge have been observed trying to cross or waiting for southbound bus. •Speed of traffic is a problem
	<p>Rt. 96 & Bundy Road</p>	<ul style="list-style-type: none"> •No crosswalk 	<ul style="list-style-type: none"> •Traffic heavy and fast, very dangerous. North side has apartment complex and Brookdale Senior Living on south-bound side of Rt. 96 •Traffic so fast still would not be safe but definitely add at least a crosswalk

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
<p>Intersection Meadow (Rt. 13) and Third Street This intersection is busy with pedestrians walking to the Farmer’s Market on weekends. The recent closing of the Hancock P&C is likely to increase pedestrian traffic crossing to go to the Aldi grocery.</p>		<ul style="list-style-type: none"> •Pedestrian signal doesn’t give people who walk more slowly enough time to cross (30 seconds crossing Meadow; 25 seconds crossing Third) •No buffer between traffic and the sidewalk •No curbs •Road is too wide to cross safely (Rt. 13 is about 115’ wide) <p>Crosswalks on Rt. 13 only on S/W side, but not between Aldi and Franklin Market</p> <ul style="list-style-type: none"> •This intersection needs benches and places to rest. •The grass/landscaping needs maintenance 	<ul style="list-style-type: none"> •Very poor access to pole/button for pedestrian crossing signal; it is out in a grassy area and would be very difficult for a wheelchair user. •Because there are no curbs, vehicles can “cut” the corner where pedestrians stand to wait for the crossing signal. •Meadow had nearly constant traffic at 3:00 p.m. on a weekday. Traffic noise loud. •Sidewalks are inconsistent at all four corners of this intersection •People crossed between Aldi and Franklin Market even though there is no crosswalk •Drivers often hover over the line while waiting for light; people turning red from Franklin Market pull up beyond stop line
<p>Intersection Rt. 13 and Wood Street This intersection is on the path between Titus Towers and the Tops plaza. Residents frequently use this route for grocery shopping.</p>		<ul style="list-style-type: none"> •Push to walk signal was not operating at time of survey <p>Crosswalk needs repainting</p> <ul style="list-style-type: none"> •Pedestrian signal doesn’t give people who walk more slowly enough time to cross (25 seconds) •Curb cuts are not textured or marked for those with visual impairments •Pothole in one crosswalk •Bus stop (east) does not have shelter or adequate lighting 	<ul style="list-style-type: none"> • “No turn on red signs for drivers South & West but none North & East •Crosswalks not matched with curb cuts •Two people were observed using cane, walker or wheelchair

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
<p>N. Aurora between Queen and King Streets This is a very busy school zone with a playground that is used 7/days a week</p>			
	Sidewalks on N. Aurora between Queen and King Streets	<ul style="list-style-type: none"> •Sidewalks broken or cracked in many areas •Some curb cuts are not textured for those with visual impairments 	
	Intersection Aurora and Queen	<ul style="list-style-type: none"> •Crosswalk poorly marked (needs repainting) 	
	Intersection Aurora and King	<ul style="list-style-type: none"> •Crosswalk poorly marked (needs repainting) •Drivers do not come to full stop at stop sign •Car speeds are too fast •Drivers do not yield to pedestrians, especially at right turns 	<ul style="list-style-type: none"> •Cars only come to rolling stops. "School Zone" sign not heeded. •This is a school zone. Despite that and adequate signage, drivers still don't heed the warnings, so people of all ages are in danger. Sidewalks are in desperate need of repair (tripping hazards) and some curb issues as well. It would be nice if there were a place to rest if one became dizzy or tired.

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
N. Tioga Street between Lincoln and E. Yates			
N. Tioga Street is in a neighborhood with many pedestrians of all ages and abilities. Many of the intersections observed here are used by families/elementary school children walking to Fall Creek School.	Sidewalk N. Tioga between Lincoln and Yates	<ul style="list-style-type: none"> •Sidewalk is broken or cracked (between Tompkins and Yates, •No/misplaced curb cuts (E & W between Jay and Lincoln) •Bus Stop doesn't have adequate lighting •Curb cuts not textured or marked for those with visual impairments (E & W between Jay and Lincoln) 	<ul style="list-style-type: none"> •Quality of sidewalks is variable, and some sections present too many opportunities for tripping. Some intersections need curb cuts and marking of crosswalks and a few crosswalks are badly potholed and cracked. Otherwise, a nice neighborhood to walk in. •On the day of this observation, driver behavior was excellent.
	Intersection N. Tioga and Lincoln	•Push-to-walk signal not available or operating	•Not well-marked/textured curb cut
	Intersection N. Tioga & Queen	•Uneven/unmarked curb cut	
	Intersection N. Tioga and Jay		•Roadway is in bad repair and can cause major problems for pedestrians with disabilities or wheelchairs
	Intersection N. Tioga and King	•Crosswalk not marked or poorly marked	
	Intersection N. Tioga and Lewis	•Crosswalk not marked or poorly marked	
	Intersection N. Tioga and E. Tompkins	<ul style="list-style-type: none"> •Crosswalk not marked or poorly marked •Two curb cuts not textured or marked for those with visual impairments 	
	Intersection N. Tioga and E/ Yates	•Crosswalk not marked or poorly marked	•Large potholes in road/crosswalk

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)

General Area & Importance	Specific Intersections & walkways within general area	Problems Noted (on survey checklist)	Additional Comments by Observers
<p>Intersection N. Aurora and Court Streets This intersection has a great deal of pedestrian traffic at the intersection where Aurora Street changes from one-way northbound to a two-way street. Traffic from both north and south bound Aurora lanes must turn west onto Court.</p>		<ul style="list-style-type: none"> •Crossing doesn't have pedestrian signal •No curb cuts crossing Aurora •Curb cuts not textured or marked for those with visual impairments •Crosswalk poorly marked 	<ul style="list-style-type: none"> •Paint wearing off Aurora crossing, South side •Hanging sign blocks pedestrian's view of the traffic light from the SW corner, crossing to the North •Street cracks and holes •Driver behavior was good overall; a few speeding or not stopping fully behind crosswalk. There was a steady stream of traffic at 3:30 – 4:40 on a Thursday •Persons with disabilities could be intimidated crossing Court St. on the West side due to turning traffic and no pedestrian signal •Team was surprised by the number of pedestrians counted between 3:30 and 4:15 on a Thursday: 89 people walking at average speed; 9 people with young children or strollers; 10 cyclists.

Attachment: Complete Streets Report April, 2010 (2198 : Complete Streets Report)



Health and Human Services Committee

320 North Tioga Street
Ithaca, NY 14850

COMPLETED

Meeting: 09/08/10 03:30 PM
Department: Human Services Coalition
Category: Routine Department/Program Activities
Functional Category:

DOC ID: 2195

REPORT OR DISCUSSION ITEM

211 Quaterly Report

211 Tompkins Call / Web Statistics - Q2 2010

Total Calls:	1865
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Calls By Age	
19-59	1672
Over 60	121
N/A	63
18 and Under	9
Total:	1865

Calls By Sex	
Female	1355
Male	449
Organization	61
Total:	1865

Calls By Location	
Ithaca City	876
Ithaca Town	145
Ithaca not specific	144
Dryden	129
Location not given	103
Newfield	82
Groton	72
Lansing	68
Ulysses	65
Caroline	35
Enfield	33
NYS non-neighboring county	29
Danby	23
United States	13
Schuyler County	10
Seneca County	9
Tioga County	9
Cortland County	8
International	7
Chemung County	4
Cayuga County	1
Total:	1865

Source of Contact	
Phone	1800
Chat	21
E-Mail	20
Chat	20
Not Applicable	4
Fax	0
Postal Mail	0
Total:	1865

Awareness	
Repeat Caller	536
Agency or Organization	533
Friend/Other Person	288
Awareness Not Given	148
Banner	60
Other	53
Phone Book Ads	41
Fridge Magnet	35
Internet	33
211 Info Card	33
Radio	31
Poster	17
Newspaper	15
Bookmark	9
Billboard	7
Directory Assist/411	7
Bus Ads	6
Outreach Event	5
Food/Shelter Card	3
Presentation	3
Television	2
Brochure	0
Total:	1865

Main Needs	
Consumer Services	399
Housing	299
Organizational/Community Services	234
Health Care	208
Criminal Justice and Legal Services	193
Income Security	159
Individual and Family Life	122
Transportation	83
Utilities	69
Mental Health Care and Counseling	56
Non-Database/External Referrals	47
Material Resources	44
Food	39
Environmental Quality	30
Education	30
Total:	2012

Follow Up Calls	
Quality Assurance	56
Individual Case	50
Total:	106

Web Directory Users ¹ :	214
Web Directory Referrals ² :	1053
Offsite Referrals ³ :	881

Website Visitors By Location	
Location not given	150
Ithaca City	59
Ithaca not specific	38
Ithaca Town	13
Newfield	9
Groton	9
Dryden	6
Cortland County	6
Lansing	4
Caroline	4
Enfield	3
Cayuga County	3
Schuyler County	2
United States	1
Ulysses	1
Tioga County	1
Danby	1
Chemung County	1
Seneca County	0
NYS non-neighboring county	0
International	0
Total Locations Given:	311

Top 10 Offsite Web Referrals	
http://www.volunteertompkins.org	80
http://tier2.census.gov/ctsl/ctsl.htm	79
http://www.tompkins-co.org/Health/flu/clinics	40
http://www.tompkins-co.org/Health/	28
http://www.pandemicflu.gov/	23
http://www.census.gov	22
http://www.volunteertompkins.org/	20
http://www.economagic.com/	20
http://aspe.hhs.gov/poverty/01poverty.htm	19
http://www.ssa.gov/	18

¹ Visitors who completed Searches in our Web Directory

² Total Programs retrieved by User Searches

³ Number of times Web Users clicked on the link to an agency's web site

Report prepared by Daniel Lopez
211 Tompkins IT Intern
20-Aug-2010

Top 10 Caller Needs by Category - Q2 2010

Consumer Services	
Income Tax Assistance	155
Consumer: General/Misc	131
Referral to Business	66
Tax Info	16
Drivers License Info	7
Complaints re: General/Misc	5
Licenses/Permits: General/Misc	4
Insurance Questions	4
Credit Counseling	3
Consumer Protection	3

Criminal Justice and Legal Services	
Free Legal Assistance	38
Legal Counseling	19
Court Info	14
Eviction Assistance	11
Landlord/Tenant Problems	10
Prisoner Services	9
Lawyer Referral: Non-Criminal	8
Law Enforcement Agencies	8
Advocacy for Phys.Disabled	8
Legal Documents	7

Education	
Education: General/Misc	10
School Info	8
Adult/Continuing Education	4
GED Info	3
Vocational Education	2
Tutoring	2
Home Schooling	1
Head Start/Preschool Programs	1
ESL Classes	1
Test Preparation	0

Environmental Quality	
Environmental: General/Misc	8
Recycling	5
Public Health	3
Garbage Collection Info	3
Pest Control	2
Housing Inspection/Code Enforcement	2
Veterinary Services	1
Toxic Chemicals/Waste	1
Radon Testing/Info	1
Public Safety	1

Food	
Free Food	23
Free Meals/Soup Kitchens	10
Food/Meal Vouchers	4
Home-Delivered Meals	3
Food Co-ops	3

Health Care	
Health: General/Misc	34
Health Clinics	33
Community Health Clinics	33
Health Insurance	29
Prescription Drugs	14
Medicaid Info	13
Dental Care	12
Referral to Doctor	10
Assistive Equipment	10
Health Info/Education	7

Housing	
Affordable Housing	146
Emergency Shelter	34
Rent Deposit Assistance	19
Housing: General/Misc	19
Rent Supplements	18
Crisis Shelter	18
Utilities Connection/Repair	12
Eviction	11
Homeless Shelter	6
Home Rehabilitation	6

Income Security	
Social Security/SSI	25
Financial Assistance: General/Misc	22
Food Stamps	19
Employment: General/Misc	18
Public Assistance	17
Job Referrals/Placement	15
Unemployment Benefits	14
Personal Loans	8
Medicare	6
Phys.Disabled Employment	5

Individual and Family Life	
Animal Services	20
Child Day Care	14
Senior Support	13
Volunteer Opportunities	10
Youth Services	9
Phys.Disabled Support	7
Child Care/Parenting Info	7
Community Event Info	6
Adult Protective Services	6
Parks	5

Material Resources	
Furniture	17
Clothing	9
Household Goods	7
Personal Care Items	6
Baby Furniture/Stroller	6
Computers & Equip	3
Baby Clothing	3
Auto Repairs	3
Thrift Shops	1
Diapers	1

Mental Health and Substance Abuse	
Mental Health: General/Misc	15
General Counseling	10
Crisis Counseling	7
Youth Counseling	5
Family Counseling	5
Drug/Alcohol Treatment	4
Support Groups	3
Referral to Therapist	3
Anger Management	3
Offender/Abuser Counseling	2

Organizational/Community Services	
County Govt. Related	31
Directory Assistance/411	27
Community Groups	25
Human Services: General/Misc	21
City Govt. Related	21
Civic/Neighborhood Associations	12
Volunteer Coordination	11
Post Office #	11
State Govt. Related	7
US Govt. Related	6

Transportation	
Transportation: General/Misc	23
Medical Transportation	18
Public Transportation	15
Disabled Transportation	12
Dept. of Motor Vehicles #	9
Transportation Assistance	8
Mass Transit Passes	3
Taxi/Shuttle Services	2
Car Rentals	0

Utilities	
Utility Assistance	64
Heat Assistance	5
Bill Payment Assistance	3
Free Garbage Tags	0

211 Tompkins Call / Web Statistics - Q2 2010

	Same Quarter (Previous Year)	Most Recent Quarter	Current Quarter
	Q2 2009	Q1 2010	Q2 2010
Total Calls:	1,416	3,758	1,865

Calls By Age	Q2 2009	Q1 2010	Q2 2010
18 and Under	24	10	9
19-59	1,166	3,503	1,672
Over 60	134	166	121
N/A	92	78	63
Total:	1,416	3,757	1,865

Calls By Sex	Q2 2009	Q1 2010	Q2 2010
Female	930	2,483	1,355
Male	399	1,205	449
Organization	87	69	61
Total:	1,416	3,757	1,865

Calls By Location	Q2 2009	Q1 2010	Q2 2010
Caroline	36	100	35
Cayuga County	12	18	1
Chemung County	2	8	4
Cortland County	9	27	8
Danby	16	50	23
Dryden	97	273	129
Enfield	30	87	33
Groton	47	118	72
International	3	20	7
Ithaca City	583	1,687	876
Ithaca not specific	61	312	144
Ithaca Town	162	273	145
Lansing	49	125	68
Location not given	88	187	103
Newfield	67	174	82
NYS non-neighboring county	26	45	29
Schuyler County	18	34	10
Seneca County	8	20	9
Tioga County	11	56	9
Ulysses	69	131	65
United States	22	11	13
Total:	1,416	3,756	1,865

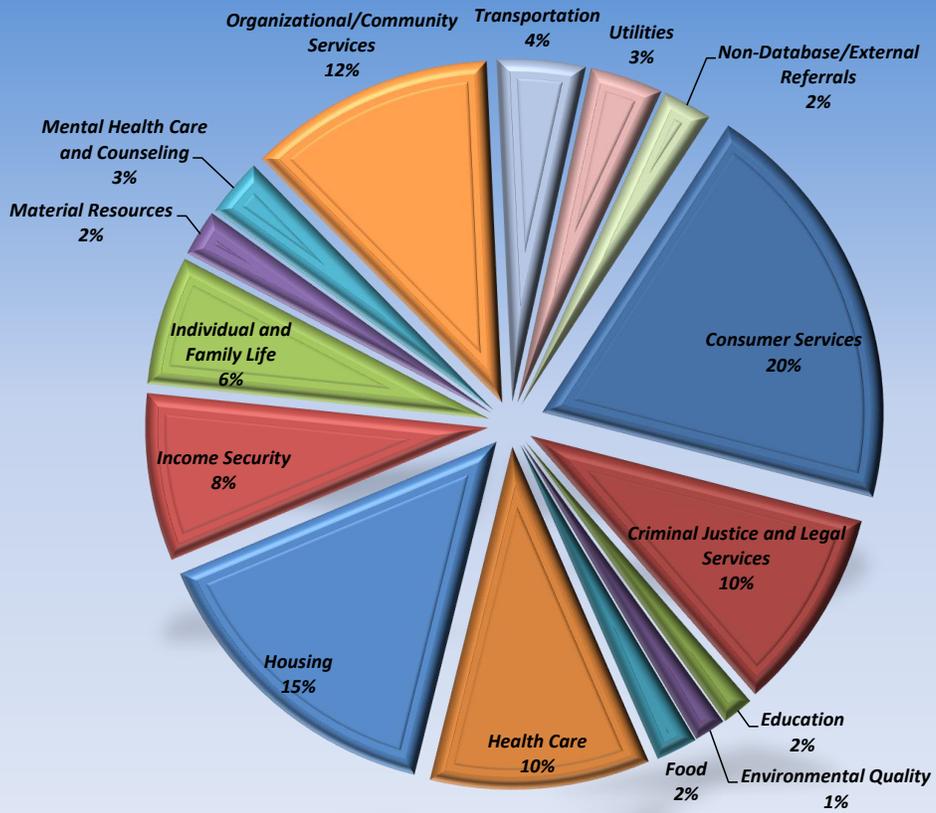
Source of Contact	Q2 2009	Q1 2010	Q2 2010
Phone	1,335	3,699	1,800
Chat	18	23	20
E-Mail	33	17	20
Postal Mail	1	2	0
Fax	0	0	0
Walk-In	22	15	21
Not Applicable	7	1	4
Total:	1,416	3,757	1,865

Awareness	Same Quarter (Previous Year)	Most Recent Quarter	Current Quarter
	Q2 2009	Q1 2010	Q2 2010
211 Info Card	19	89	33
Agency or Organization	389	1,594	533
Awareness Not Given	131	261	148
Banner	66	54	60
Billboard	18	9	7
Bookmark	10	14	9
Brochure	0	0	0
Bus Ads	14	29	6
Directory Assist/411	31	12	7
Food/Shelter Card	1	4	3
Fridge Magnet	37	46	35
Friend/Other Person	186	440	288
Internet	21	62	33
Newspaper	23	37	15
Other	57	98	53
Outreach Event	7	6	5
Phone Book Ads	69	40	41
Poster	8	29	17
Presentation	6	4	3
Radio	41	49	31
Repeat Caller	274	876	536
Television	8	3	2
Total:	1,416	3,756	1,865

Main Needs	Q2 2009	Q1 2010	Q2 2010
Consumer Services	315	2,066	399
Criminal Justice and Legal Services	147	213	193
Education	29	24	30
Environmental Quality	42	20	30
Food	21	20	39
Health Care	215	222	208
Housing	127	537	299
Income Security	115	199	159
Individual and Family Life	125	71	122
Material Resources	34	32	44
Mental Health Care and Counseling	70	73	56
Organizational/Community Services	174	227	234
Transportation	55	61	83
Utilities	17	164	69
Non-Database/External Referrals	48	59	47
Total:	1,534	3,928	2,012

Attachment: 211 Tompkins Quarterly Report Q2 2010 (2195 : 211 Quarterly Report)

211 Main Caller Needs - Q2 2010



Attachment: 211 Tompkins Quarterly Report Q2 2010 (2195 : 211 Quarterly Report)