

Major Departmental Accomplishments 2011

Airport

- Record level of passengers (242,493), breaking record set in 2010
- Sustainable Master Plan received national, state, and local recognition
 - “Airports Going Green” award in Chicago
 - Platinum Award from American Council of Engineering Companies of NY
 - Sign of Sustainability Award from Sustainable Tompkins
- Sustainability incorporated into several improvement projects

Assessment

- Reorganized department to adapt to budget constraints while maintaining quality
- 13th consecutive tax roll at uniform percent of value
- Smart Work project lowered tax mapping process from 1 month to 2 days
- Transferred tax mapping GIS from ITS to Assessment
- Technology improvements allow more work in field, greater efficiency

Assigned Counsel

- Secured \$39,000 State Indigent Legal Defense grant to support high-cost, complex cases
- Mandated costs kept within budget, despite mounting challenges

Board of Election

- New, cost-saving agreement with ICSD for school elections
- Relocated six polling sites
- Worked with law enforcement agencies to ensure timely receipt of election returns
- Smart Work project to assist with machine prep, training, daily tasks
- Added Google Maps to webpage to assist with location of poll sites

COFA

- Partnered with IC's Project Generations to match 30 homebound seniors with student volunteer visitors
- Collaborated to secure Community Based Care Transitions grant
- Participating in community-wide falls prevention effort

COFA

- Secured \$75,000 RESTORE grant to assist with health and safety related home repairs
- Upgrading PERS system (500+ clients)

County Administration

- Coordinated completion of County Compliance Program
- Re-formatted County Budget document to improve clarity and usefulness of information
- Coordinated review of CHHA sale
- Chartered and received Workplace Flexibility study

County Administration

- Developed Grants Management Database
- Supported work of Legislature's Broadband Committee
- Participated in AES PILOT negotiations

County Clerk

- Rapid progress toward county-wide digital records center
 - Records relocated from Old Library to Challenge
 - Secured licenses to increase access to digital records
 - Opened “searching portals” for court employees and bar association
 - Piloted scannable 5217 Assessment form
 - Secured \$75,000 grant to scan DA records
 - Exploring records program with town clerks supported by shared services grant

County Clerk

- Agreement with Cornell to perform all fleet DMV transactions
- National attention to “customer friendly” DMV through NY Times report

County Legislature

- Chartered and led Broadband Study
- Prepared strategy to comply with Court Facilities Mandate
 - Relocation of COFA and Legislature from Courthouse
- Articulated concerns with, and public policy responses to, hydrofracking SGEIS
- Established an independent redistricting committee

County Legislature

- Developed and approved Road Preservation Law
- Approved a balanced 2012 budget that maintained most County services

Emergency Response

- Implemented new CAD, Mobile Data, and Records Management Systems
- Commenced expert study of dispatch practices, policies, and procedures
- Coordinated countywide response to major flood
- Worked with municipalities to develop local emergency plans

Facilities

- Completed main courthouse space study
- Completed programming and analysis phases of C.O.G. study
- Commenced design for Human Services Annex
- Completed renovation of Old Courthouse façade
- Obtained approval to install solar panels on 7 County buildings

Finance

- Maintained AA2 bond rating (2nd highest)
- Assumed management of Health Consortium finances
- Completed HR/Payroll system implementation
- Floated 3 financings at below market interest rates
- Maintained very high tax collection rates
- Major procurements for Newfield Depot Bridge and Airport Sand Storage projects

Health

- Participated extensively in review and response to gas drilling SGEIS
- Coordinated County response to hydrilla
- Implemented new, cost-saving, PreK transportation plan with ICSD
- Home health care awarded NYSDOH “Honor Roll Award”
- New Tobacco-Free policy for County buildings

Health

- One of ten NYS counties providing award-winning Healthy Neighborhoods Program
 - Program recognized for high-quality asthma care
- Managed on-going CHHA transition

Highway

- Replaced Newfield Depot Bridge
- Completed Phase I of Ellis Hollow improvements
- Repaired 3 flood-damaged bridges (\$100,000 in FEMA payments expected)
- Completed structural repair and painting of 12 bridges
- Completed multi-year stream projects in one year thru NYSDEC Emergency Permit Process

Information Technology

- New CAD/RMS/ Mobile Data system (went live 12/10)
- New, ground-breaking, point-based data set for 911 addresses
- New HR/Payroll system
- Support for Redistricting analyses
- Server consolidation and virtualization project

Information Technology

- Completion of redundant internet service providers
- Migration of three applications to “cloud” hosted solutions

Mental Health

- Progress on electronic medical records
- Coordinated a Single Point of Entry Committee
- Secured grant for Performance Based Early Recognition and Screening for Children (with Racker Centers and Seneca County)
- Secured grant to establish System of Care (with Racker Centers)
- Smart Work initiative to improve efficiency of administrative/front-end services

Mental Health

- Established monthly Family Forum for those with loved ones experiencing mental illness
- Participated with Homelessness and Housing Task Force, including focus on “Jungle”
- In CDT, increased focus on integrated health, with added emphasis on physical health
- Maintained quality of services in spite of staff reductions and loss of Commissioner DeLuca

Personnel

- New on-line application system
 - Paperless system recognized by Sustainable Tompkins
- Negotiated two major collective bargaining agreements (CSEA White Collar and Corrections)
- Expanded new employee orientation to include workplace violence prevention, sexual harassment, corporate compliance
- Coordinated Public Health Director, Mental Health Commissioner, and Highway Director searches

Personnel

- Expanded continuous recruitment exams
- Coordinated Police Officer/Deputy Sheriff recruitment/exam process
 - 307 Applicants; 13% from under-represented classes
- Dep. Commissioner Estes recognized as “HR Champion” by SHRMTC
- Created new Information Aide title
 - Entry level position can be filled without exam

Planning

- \$1 million Regional Sustainability Planning Grant
- \$375,000 Climate Showcase Community Grant
- Advanced Energy Strategy
 - District heating feasibility studies
 - Energy road map
 - Analysis of energy-related programs serving low-income residents

Planning

- Rural Initiative Venture Fund for Southern Tier
 - Awarded \$3 million in regional ED funding
- Sustainability Center
 - Piloted Sustainability Internship Program
- Supported TCCOG Gas Drilling Task Force and Legislative response to SGEIS
- Issued \$230,000 in Community Housing Fund awards for 12 affordable housing units

Probation

- Pilot Bullying program for 5th graders
- Helped raise \$40,000 for local charities through SWAP's involvement in Cornell's "Dump and Run"
- Two PO's trained in evidence-based "Thinking for a Change" now used for high risk and juvenile populations
- Extensive participation in community education regarding drinking and driving

Sheriff

- Lowest overtime levels in five years
- New K9 dog, with expenses covered by donations
- Grants secured for:
 - Mobile computers
 - Video conferencing system in Jail
 - Ballistic vests, digital surveillance, child safety seats

Sheriff

- New, inclusive interview and hiring process
- New Training & Equipment Division

Social Services

- Secured NYS Homeless Housing money (2nd highest award amount in State)
- Ranked 8th in NYS for placing children in kinship (family) foster care
- Secured \$351,000 in Medicaid recoveries
- New time and attendance system in Day Care Unit, allowing electronic billing and timely payments to providers

Social Services

- Handled 835 reports of child abuse and maltreatment, involving 1,669 children
- Managed entitlement program caseload increases with depleted staff
 - 5% caseload increase in Public Assistance
 - 5% caseload increase in Medicaid
 - 7% caseload increase in Food Stamps

Solid Waste

- Single Stream Recycling
 - 10-year contract with ReCommunity
- Facility expansion and improvement
- 10% savings in hauling/disposing fees
- Two federal grants
 - Rural low-income apartments and mobile home parks
 - Re-use initiative in secondary schools

Solid Waste

- Draft plan for 2012 scrap food collection pilot
- Started 10-year Solid Waste Management Plan

Tompkins Workforce New York

- Secured \$250,000 to train workers laid off from Borg Warner and Emerson
- Rapid response to those laid off at Tops, area school districts, and CompOne
- Average earnings of \$31,441 for customers placed and retained in employment
- Increased use of social media
- Focused on two WIB strategic goals: preparing for wave of retiring baby boomers & retention and attraction of young adults

Youth

- Launched 2001 Youth Needs Assessment
 - 50 participating partners
- Coordinated summer youth employment providers (supporting 300 youth)
- Collaborated on grant to support teacher/local business exchanges
- Assisted in coordination of 2011 Independent Living Survey

Youth

- Assisted 9 local planning groups adjusting to diminished Municipal Youth Service funding
- Grant to support teacher/ local business exchanges