

Tompkins County

2014 Major Accomplishments

Airport

- Engaged the airlines and customers, with goal of increasing passenger activity
- Strengthened internal operations
- Commenced design of terminal security improvements
- Conducted disaster drill involving airport staff and area public safety agencies

Assessment

- 16th consecutive year at uniform percent of value
- 7,216 changes in assessment (including 1,108 decreases)
- Total (taxable and exempt) assessments rose 2.2%, to \$11.2 billion
- Continued expansion of productivity-enhancing technology

Clerk of the Legislature

- Implemented new web-based calendar system
- Increased number of meeting management software users
- Transitioned Legislature and TCCOG to new website
- Continued to explore technologies to increase efficiency and public engagement

County Administration

- Coordinated Workplace Climate Survey process
- Developed Workforce Diversity Metrics
- Assisted with Breach Incident Procedures and Acceptable Use Policy
- Helped craft NYSAC response to property tax freeze
- Conducted two department head searches

County Administration

- Transitioning to automated contracts and bidding system
- Assisted with implementation of new County website
- Presented budget within legislative parameters, tax cap and without service reductions

County Clerk

- Secured 3rd NYS Archives Shared Services Grant
 - Archive grants now total \$450,000
- DMV managed new requirements for alcohol-related incidents and CDLs
- Published 15 articles and gave 8 conference presentations regarding records management

County Clerk

- Awards from:
 - Challenge Workforce Solutions – Business Partner
 - Laserfiche - Shared Services Initiative
 - NYS Archives – Excellence in Records Management
 - NaCo – Top Digital County
 - Harvard University – Bright Ideas in Government

County Office for the Aging

- 8 community-wide strategic planning sessions
- Convened Senior Housing Expo at IC's Gerontology Institute, drawing 300+ older adults
- Conducted Senior Housing Need/Preferences survey
- Secured \$223,000 Innovation Grant for Care Transitions Services for Medicaid beneficiaries
- Managed transition to new PERS system

Board of Elections

- New affidavit process to shorten wait times and ensure right to vote
- Improved election night reporting
- Made accessibility improvements at several poll sites
- Conducted voting machine education for ESL students
- Began work on voter lookup and information web portal

Emergency Response

- New leadership at 911 Center
 - Communications Center Manager and Professional Development Coordinator
- Plan developed for 911 Center accreditation
- \$500,000 grant for replacement of 911 telephone system, allowing messages from text, picture, and video
- \$2.9 million grant to establish inter-county and regional communication

Facilities

- Spearheaded HSB expansion and Jail renovation design and development
- Began implementation of 3-year, \$2.4 million capital maintenance program
- Participated in Workplace Violence Prevention assessment

Finance

- Maintained County's Aa1 Rating
- Saved \$2 million by refinancing old debt
- Financed several major projects at below-market interest rates
- Launched new tax collection software and beginning conversion to new purchasing system
- Assisted TC₃ and TCAT with cash flow needs
- Managed purchasing and bidding process for several major capital projects

Health

- Led community planning response to Ebola threat, including countywide drill
- Awarded additional 5-year grant for Healthy Neighborhoods Program
- Breastfeeding initiation rates for WIC clients exceeded 90% for first time.
- One of 6 communities awarded grant to support training and professional development for agencies involved in early childhood development

Health

- Coordinated County's workplace violence assessment
- Worked with Legislature to prohibit electronic nicotine delivery systems, and to encourage pharmacies to stop selling tobacco

Highway

- Completed:
 - Hanshaw Road Reconstruction
 - Forest Home Drive Historic Bridge Replacement
 - Ludlowville Detention Pond
 - Design/Engineering of Ellis Hollow Road, Phase II
 - 34 miles of road surfacing, paving, and reconstruction
 - Deck replacement on one bridge, and overlays on four others

Highway

- Secured federal aid for intersection safety projects:
 - Pine Tree and Ellis Hollow
 - Coddington and Burns
- Initiated design work for:
 - Waterburg Road Bridge
 - Groton City Road Bridge
 - Game Farm Road Bridge
 - West Malloryville/Red Mill Bridge

Human Rights

- Shared services contract with the City for Fair Housing Survey
- Organized DOJ “Anti-Racial Profiling” training by for IPD (4 Sheriff’s Deputies also attended)
- 1st annual “What Would MLK Say Today?” poster contest (300 entries)
- Organized Human Rights Day 2014 event
- Human Rights ad campaign and public outreach

Mental Health

- New capacity to rapidly serve walk-up clients
- Electronic Medical Records System selected
- PILOT community for treatment of individuals with first episode psychosis
- Improved productivity by 2,000 billable units of service vs. 2013
- Created opportunities for greater client housing and employment choices

Personnel

- Led contract negotiations with all County unions
- Coordinated 2 national searches for department heads
- Expanded pre-test recruitment and preparation
- Increased efficiency and customer service through continued automation of paper-based functions

Planning

- Drafted 2015 County Comprehensive Plan
- Assisted Old Library Redevelopment process
- Supported Solar Tompkins Program
 - Now 401 contracts with 3 MW of installed capacity
- Completed multi-jurisdictional Hazard Mitigation Plan

Planning

- Completed Climate Showcase Community grant
 - 78% reduction in greenhouse gas emissions vs. typical house
- \$1.1 million in grants for homeownership and rehab
- Assisted with:
 - Wayfinding and Interpretative Sign Plan
 - Ludlowville Stormwater Control Project
 - County Sustainability Strategy

Probation

- Implemented weekend SWAP program
- Introduced a new, 5-week job readiness program for probationers (“Ready-Set-Work!”)
- Conducted active shooters drill for all staff
- Streamlined clerical functions via Smart Work exercise

Sheriff

- New “Thinking for a Change” program to prepare inmates for re-entry
- Started “Project Lifesaver” to track missing individuals with cognitive impairments
- Participated in Jail Alternatives Task Force
- Drug Drop-Off Bin established for safe disposal of medications

Social Services

- Awarded \$225,000 Doris Duke Foundation/Children and Family Futures grant (one of four in U.S.)
- Opened once-a-week satellites in Enfield and Trumansburg
- Finalized 32 adoptions
- Handled 1,237 Child Protective cases (2,459 children)

Solid Waste

- Expanded food scrap curbside collection to 1,200 homes and added 3 drop spots
- Finalized a Reuse Diversion Plan with Finger Lakes Reuse and Casella Recycling
- Achieved highest-ever attendance at Household Hazardous Waste collection events
- Participated in 22 outreach events to promote recycling, including food scraps

Workforce Investment

- Career Center served 2,000 individuals
- 973 customers placed in jobs averaging \$31,500 (\$28 million in total wages)
- Coordinated training for 147 customers
- Sponsored 5th Health Career Expo for HS students
- Special focus on veterans, low-income or disconnected populations, individuals with disabilities, drop-outs, and long-term unemployed

Youth Services

- Expanded youth employment offerings via CCE Rural Youth Services Youth Works
- Introduced *Results Based Accountability* for evaluating agency and service performance
- Expanded program awareness through quarterly newsletter and Twitter account
- Began selection process for new Runaway and Homeless Youth Interim Family Provider

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