

## Java Tips

If you are having trouble viewing images on the County Clerk's web site, this is often caused by an issue with software called Java that needs to be installed on your computer. The first step in troubleshooting this is to make sure you have the most recent version of Java installed. You can do this easily by opening a web browser and going to [www.java.com](http://www.java.com). You should see something like the image below in the middle of that page. Click on the "Do I have Java?" link (outlined in green below) and follow the instructions to make sure the latest Java is loaded.

# JAVA YOU, DOWNLOAD TODAY!

[What is Java?](#) [Do I have Java?](#) [Need Help?](#)

Another possible cause of problems when viewing images is the security settings of Java. To check this on a Windows PC, go to the Control Panel, click on Programs, and click on the Java icon. Click on the Security tab in the window as shown below. The level must be set to Medium for images to display correctly.



If you still have trouble viewing images after trying these steps, please call PropertyInfo at 888-608-1808.